

LIST OF TABLES.....	7
THE QUESTIONNAIRE.....	18
PARTICIPANTS.....	25
SUMMARY OF MAIN FINDINGS.....	27
CHAPTER ONE: DIMENSIONS OF EBOOK USE.....	34
QUESTION ONE: WHAT IS (WILL BE) THE LIBRARY'S TOTAL SPENDING ON EBOOKS, INCLUDING DATABASE CONTRACTS AND PURCHASES, IN 2010? EXCLUDE SPENDING ON HARDWARE.....	34
QUESTION TWO: WHAT IS (WILL BE) THE LIBRARY'S TOTAL SPENDING ON EBOOKS, INCLUDING DATABASE CONTRACTS AND PURCHASES, IN 2011? EXCLUDE SPENDING ON HARDWARE.....	35
QUESTION THREE: DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM NETLIBRARY?.....	36
QUESTION FOUR: DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM SAFARI?.....	37
QUESTION FIVE: DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM ELLIBS?.....	38
QUESTION SIX: DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM MYILIBRARY?.....	39
QUESTION SEVEN: DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM EBRARY?.....	40
QUESTION EIGHT: DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM KNOVEL?.....	41
QUESTION NINE: DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS	

FROM LECTURE NOTES IN COMPUTER SCIENCE?	42
QUESTION TEN: DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM EBL?	43
QUESTION ELEVEN: DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM GALE VIRTUAL REFERENCE LIBRARY?.....	44
QUESTION TWELVE: HOW MANY EXISTING EBOOK CONTRACTS DOES THE LIBRARY HAVE WITH INDIVIDUAL PUBLISHERS OR AGGREGATORS?	45
QUESTION THIRTEEN: MENTION A FEW OF YOUR FAVORITE EBOOK SUPPLIERS AND WHY YOU LIKE THEM.	46
QUESTION FOURTEEN: APPROXIMATELY WHAT PERCENTAGE OF THE EBOOK CONTRACTS THAT YOUR LIBRARY CURRENTLY HAS DO YOU EXPECT THAT IT WILL RENEW UPON COMPLETION OF THE CURRENT CONTRACT?	50
QUESTION FIFTEEN: HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM AMAZON IN THE PAST YEAR?	51
QUESTION SIXTEEN: HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM BARNES & NOBLE IN THE PAST YEAR?	52
QUESTION SEVENTEEN: HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM BORDERS IN THE PAST YEAR?	53
QUESTION EIGHTEEN: HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM OTHER ONLINE BOOK VENDORS IN THE PAST YEAR?	54
CHAPTER TWO: EBOOK DISTRIBUTION	55
QUESTION NINETEEN: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL SPENDING ON EBOOKS WAS WITH AGGREGATORS (OFFER BOOKS FROM MANY PUBLISHERS)? .	55
QUESTION TWENTY: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL SPENDING ON	

EBOOKS WAS WITH INDIVIDUAL PUBLISHERS?	56
QUESTION TWENTY-ONE: WHAT PERCENTAGE OF THE NUMBER OF THESE SEPARATE CONTRACTS (NOT THEIR VALUE OR SIZE) DOES THE LIBRARY HAVE WITH AN AGGREGATOR?.....	57
QUESTION TWENTY-TWO: WHAT PERCENTAGE OF THE NUMBER OF THESE SEPARATE CONTRACTS (NOT THEIR VALUE OR SIZE) DOES THE LIBRARY HAVE WITH AN INDIVIDUAL PUBLISHING COMPANY?.....	58
QUESTION TWENTY-THREE: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE THROUGH A TRADITIONAL BOOK JOBBER OR BOOK DISTRIBUTOR?.....	59
QUESTION TWENTY-FOUR: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE THROUGH AN ELECTRONIC INFORMATION AGGREGATOR?	60
QUESTION TWENTY-FIVE: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE DIRECT FROM A PUBLISHER?	61
QUESTION TWENTY-SIX: WHAT PERCENTAGE OF THE LIBRARY'S EBOOK COLLECTION SPENDING IS THROUGH CONTRACTS NEGOTIATED BY CONSORTIUM?.....	62
CHAPTER THREE: INFORMATION LITERACY AND EBOOKS.....	63
QUESTION TWENTY-SEVEN: COMPARED TO HOW YOUR LIBRARY'S PATRONS FIND AND ACCESS INFORMATION FROM MAJOR DATABASES OF MAGAZINE, NEWSPAPER AND JOURNALS ARTICLES, WHAT IS THEIR LEVEL OF SKILL IN USING EBOOK SERVICES AND DATABASES?	63
QUESTION TWENTY-EIGHT: IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER DEVELOPED A VIDEO TO EXPLAIN ANY FACET OF EBOOK USE?.....	64
QUESTION TWENTY-NINE: IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER DEVELOPED AN ONLINE TUTORIAL TO EXPLAIN ANY FACET OF	

EBOOK USE?	65
QUESTION THIRTY: IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER HELD A FORMAL CLASS LARGELY OR EXCLUSIVELY ON EBOOKS?	66
QUESTION THIRTY-ONE: IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER INCORPORATED EBOOKS INTO GENERAL INFO LITERACY TRAINING AND REFERENCE ASSISTANCE?	67
CHAPTER FOUR: EAUDIOBOOKS	68
QUESTION THIRTY-TWO: WHAT WAS THE LIBRARY'S TOTAL SPENDING ON EAUDIOBOOKS IN 2010?	68
QUESTION THIRTY-THREE: WHAT WAS THE LIBRARY'S TOTAL SPENDING ON EAUDIOBOOKS IN 2011?	69
QUESTION THIRTY-FOUR: WHAT IS THE NUMBER OF EAUDIOBOOK TITLES CURRENTLY OFFERED BY YOUR LIBRARY?	70
QUESTION THIRTY-FIVE: IF YOUR LIBRARY CURRENTLY OFFERS EAUDIOBOOK TITLES, OVER THE NEXT YEAR BY WHAT PERCENTAGE DO YOU BELIEVE THAT THE NUMBER OF EAUDIOBOOKS OFFERED BY THE LIBRARY WILL CHANGE?	71
CHAPTER FIVE: SMART PHONES & EBOOKS.....	72
QUESTION THIRTY-SIX: HAS THE LIBRARY INCORPORATED EBOOK USE ON SMARTPHONE SUCH AS ANDROID, BLACKBERRY OR IPHONE INTO INFOLITERACY TRAINING TO HELP PATRONS?.....	72
QUESTION THIRTY-SEVEN: HAS THE LIBRARY DEVELOPED A CLASS OR ONLINE TUTORIAL OR VIDEO OR INCORPORATED INTO EXISTING CLASSES VIDEOS OR TUTORIALS EXPLAINING HOW TO USE SMARTPHONES FOR EBOOKS TO HELP PATRONS?	73
QUESTION THIRTY-EIGHT: PURCHASED OR LICENSED EBOOKS COMPATIBLE WITH	

ANY SMARTPHONE FORMAT TO HELP PATRONS TO USE BOOKS OVER THEIR SMARTPHONES SUCH AS ANDROID, BLACKBERRY OR IPHONE?	74
QUESTION THIRTY-NINE: IS YOUR LIBRARY DEVELOPING ANY KIND OF STRATEGY TO HELP PATRONS TO ACCESS EBOOKS OR OTHER CONTENT OVER THEIR SMARTPHONES? IF SO WHAT IS THIS STRATEGY?	75
CHAPTER SIX: CATALOGING	78
QUESTION FORTY: FOR WHAT PERCENTAGE OF THE EBOOKS THAT YOU HAVE IN YOUR COLLECTION, EITHER OWNED OR LEASED/RENTED, DOES THE LIBRARY HAVE MARC RECORDS?	78
QUESTION FORTY-ONE: OF THOSE THAT HAVE MARC RECORDS, WHAT PERCENTAGE WAS PROVIDED BY THE EBOOK PUBLISHER OR VENDOR?	79
QUESTION FORTY-TWO: HAS YOUR LIBRARY TAKEN ANY EFFORTS TO INTEGRATE EBOOK CONTENT INTO SEARCHES OF JOURNAL ARTICLES SO THAT INTEGRATED SEARCHES WILL TURN UP CITATIONS FROM EBOOKS AND JOURNAL ARTICLES IN THE SAME SEARCH?	80
CHAPTER SEVEN: EBOOKS IN INTERLIBRARY LOAN	81
QUESTION FORTY-THREE: HAS THE LIBRARY EVER USED EBOOK RENTAL OR EBOOK INTERLIBRARY LOAN SITES WHICH ENABLE PATRONS TO HAVE ACCESS TO AN EBOOK FOR A FEE FOR A BRIEF SPECIFIED TIME PERIOD, OFTEN 30-60 DAYS?	81
QUESTION FORTY-FOUR: DO YOU THINK THAT YOU MIGHT BE INTERESTED IN AN EBOOK LENDING SITE?	82
CHAPTER EIGHT: WHO USES WHAT	83
QUESTION FORTY-FIVE: FOR YOUR LIBRARY'S THREE TOP EBOOK VENDORS, HOW WOULD YOU CHARACTERIZE THE QUALITY OF THE USAGE STATISTICS PROVIDED?	83
QUESTION FORTY-SIX: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND	

4 REPRESENTING LITTLE USE, HOW MUCH ARE REFERENCE EBOOKS USED BY PATRONS IN YOUR LIBRARY?	84
QUESTION FORTY-SEVEN: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE TRAVEL EBOOKS USED BY PATRONS IN YOUR LIBRARY?	85
QUESTION FORTY-EIGHT: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE HOW-TO-EBOOKS USED BY PATRONS IN YOUR LIBRARY?	86
QUESTION FORTY-NINE: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE DIRECTORIES EBOOKS USED BY PATRONS IN YOUR LIBRARY?	87
QUESTION FIFTY: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE BUSINESS EBOOKS USED BY PATRONS IN YOUR LIBRARY?	88
QUESTION FIFTY-ONE: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE FICTION EBOOKS USED BY PATRONS IN YOUR LIBRARY?	89
QUESTION FIFTY-TWO: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE HISTORY EBOOKS USED BY PATRONS IN YOUR LIBRARY?	90
QUESTION FIFTY-THREE: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE PSYCHOLOGY EBOOKS USED BY PATRONS IN YOUR LIBRARY?	91
QUESTION FIFTY-FOUR: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE HARD SCIENCES EBOOKS	

(CHEMISTRY, PHYSICS, BIOLOGY) USED BY PATRONS IN YOUR LIBRARY?.....	92
QUESTION FIFTY-FIVE: ONE A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE ENGINEERING EBOOKS USED BY PATRONS IN YOUR LIBRARY?	93
QUESTION FIFTY-SIX: ONE A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE LAW EBOOKS USED BY PATRONS IN YOUR LIBRARY?	94
QUESTION FIFTY-SEVEN: ONE A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE LITERARY CLASSICS EBOOKS USED BY PATRONS IN YOUR LIBRARY?	95
QUESTION FIFTY-EIGHT: IN WHAT AREAS IS YOUR LIBRARY MOST ANXIOUS TO BUILD ITS EBOOK COLLECTION?	96
CHAPTER NINE: EBOOK READERS	99
QUESTION FIFTY-NINE: DOES THE LIBRARY OWN ANY STAND ALONE EBOOK READING DEVICE OF ANY KIND?.....	99
QUESTION SIXTY: DOES THE LIBRARY CURRENTLY OWN OR LEASE AN AMAZON KINDLE EBOOK READER?.....	100
QUESTION SIXTY-ONE: DOES THE LIBRARY CURRENTLY OWN OR LEASE A SONY READER?.....	101
QUESTION SIXTY-TWO: DOES THE LIBRARY CURRENTLY OWN OR LEASE AN APPLE IPAD?.....	102
QUESTION SIXTY-THREE: DOES THE LIBRARY CURRENTLY OWN OR LEASE A FRANKLIN EBOOKMAN?.....	103
QUESTION SIXTY-FOUR: DOES THE LIBRARY CURRENTLY OWN OR LEASE A BARNES & NOBLE NOOK?.....	104

QUESTION SIXTY-FIVE: DOES THE LIBRARY CURRENTLY OWN OR LEASE ANY OTHER EBOOK READERS(PLEASE SPECIFY)?.....	105
QUESTION SIXTY-SIX: DOES THE LIBRARY PLAN TO ACQUIRE ANY AMAZON KINDLE EBOOK READERS WITHIN THE NEXT YEAR?	106
QUESTION SIXTY-SEVEN: DOES THE LIBRARY PLAN TO ACQUIRE ANY OF SONY READERS WITHIN THE NEXT YEAR?	107
QUESTION SIXTY-EIGHT: DOES THE LIBRARY PLAN TO ACQUIRE ANY OF APPLE IPADS WITHIN THE NEXT YEAR?	108
QUESTION SIXTY-NINE: DOES THE LIBRARY PLAN TO ACQUIRE ANY OF FRANKLIN EBOOKMANS WITHIN THE NEXT YEAR?.....	109
QUESTION SEVENTY: DOES THE LIBRARY PLAN TO ACQUIRE ANY OF BARNES & NOBLE NOOKS WITHIN THE NEXT YEAR?	110
QUESTION SEVENTY-ONE: DOES THE LIBRARY PLAN TO ACQUIRE ANY OTHER EBOOK READERS (PLEASE SPECIFY) WITHIN THE NEXT YEAR?.....	111
QUESTION SEVENTY-TWO: HOW MUCH DID YOUR LIBRARY SPEND ON DEDICATED EBOOK READERS AND TABLET COMPUTERS IN 2010?	112
QUESTION SEVENTY-THREE: HOW MUCH DID YOUR LIBRARY SPEND ON DEDICATED EBOOK READERS AND TABLET COMPUTERS IN 2011?	113
CHAPTER TEN: PRINT VS. ONLINE	114
QUESTION SEVENTY-FOUR: FOR APPROXIMATELY WHAT PERCENTAGE OF THE EBOOKS IN THE LIBRARY'S COLLECTION WOULD YOU ESTIMATE THAT THE LIBRARY ALSO HAS A CORRESPONDING PRINT COPY?	114
QUESTION SEVENTY-FIVE: IF THE LIBRARY HAS AN ENDOWMENT, BEQUEST, OR SPECIALLY DEDICATED FUND OF ANY KIND FOR BOOKS, MAY THIS FUND BE USED FOR THE PURCHASE OF EBOOKS?	115

QUESTION SEVENTY-SIX: HOW WOULD YOU SAY THAT YOUR EBOOK SPENDING HAS IMPACTED YOUR PRINT BOOK COLLECTION SPENDING?	117
CHAPTER ELEVEN: COLLECTION DIGITIZATION.....	118
QUESTION SEVENTY-SEVEN: HAS THE LIBRARY DIGITIZED ANY OUT-OF-COPYRIGHT BOOKS IN ITS COLLECTION TO ENABLE LIBRARY PATRONS TO HAVE DIGITAL ACCESS TO THIS CONTENT?	118
CHAPTER TWELVE: EBOOKS AND ELECTRONIC COURSE RESERVE	119
QUESTION SEVENTY-EIGHT: HOW WOULD YOU DESCRIBE YOUR USE OF EBOOKS FOR COURSE RESERVE?	119
QUESTION SEVENTY-NINE: OVER THE PAST TWO YEARS, THE USE OF EBOOKS FOR ELECTRONIC COURSE RESERVES HAS INCREASED OR DECREASED? WHAT ARE THE CURRENT CONSTRAINTS ON USE AND WHAT DO YOU EXPECT FOR THE NEAR FUTURE?.....	120
CHAPTER THIRTEEN: E-DIRECTORIES	123
QUESTION EIGHTY: HOW MUCH DID THE LIBRARY IN THE PAST YEAR SPEND ON ELECTRONIC/INTERNET VERSIONS OF DIRECTORIES?	123
QUESTION EIGHTY-ONE: HOW MUCH DOES THE LIBRARY PLAN TO SPEND ON ELECTRONIC/INTERNET VERSIONS OF DIRECTORIES IN THE UPCOMING YEAR?	124
QUESTION EIGHTY-TWO: BRIEFLY DESCRIBE YOUR LIBRARY'S PLANS FOR ELECTRONIC DIRECTORIES. DO YOU PLAN TO INCREASE OR DECREASE SPENDING? SUBSTITUTE ELECTRONIC FOR PRINT? RELY MORE ON PRINT? WHAT DO YOU THINK IS BEST FOR YOUR PATRON BASE?.....	125
CHAPTER FOURTEEN: PRICING	129
QUESTION EIGHTY-THREE: IN THE PAST YEAR WHAT HAS BEEN THE LIBRARY'S	

EXPERIENCE WITH CHANGES IN THE PRICES OF EBOOKS RELATIVE TO THE CHANGES IN PRICE OF TRADITIONAL PRINT BOOKS?	129
QUESTION EIGHTY-FOUR: IN THE PAST YEAR WHAT HAS BEEN THE LIBRARY'S EXPERIENCE WITH CHANGES IN THE PRICES OF EBOOKS RELATIVE TO THE CHANGES IN PRICE OF ONLINE DATABASES OF FULL TEXT ARTICLES?	130
QUESTION EIGHTY-FIVE: WHAT WAS THE AVERAGE PERCENTAGE CHANGE IN EBOOK PRICES THAT YOUR ORGANIZATION PAID IN THE LAST YEAR?	131
CHAPTER FIFTEEN: EBOOK COLLECTION PLANNING.....	132
QUESTION EIGHTY-SIX: DISCUSS YOUR LIBRARY'S EBOOK COLLECTION STRATEGY. HOW FAST DO YOU EXPECT YOUR EBOOK COLLECTION TO GROW? HAS IT LED TO REDUCED SPENDING ON TRADITIONAL BOOKS? DO YOUR LIBRARY PATRONS MAKE USE OF EBOOK SEARCHING CAPACITY? HOW WILL EBOOKS AFFECT YOUR CATALOGING AND INFORMATION LITERACY STRATEGIES?	132
QUESTION EIGHTY-SEVEN: DO INTERNET ENABLED TABLETS SUCH AS THE APPLE IPAD, THE HP SLATE, OR ANY OF THE GOOGLE TABLETS FIGURE IN YOUR EBOOK PLANNING? WILL YOU USE THE EBOOK CAPABILITIES OF THESE DEVICES IN YOUR LIBRARY IN THE NEAR FUTURE?	140

LIST OF TABLES

TABLE 1.1:	WHAT IS (WILL BE) THE LIBRARY'S TOTAL SPENDING ON EBOOKS, INCLUDING DATABASE CONTRACTS AND PURCHASES, IN 2010?	33
TABLE 1.2:	WHAT IS (WILL BE) THE LIBRARY'S TOTAL SPENDING ON EBOOKS, INCLUDING DATABASE CONTRACTS AND PURCHASES, IN 2010? BROKEN OUT BY LIBRARY TYPE.....	33

TABLE 1.3:	WHAT IS (WILL BE) THE LIBRARY'S TOTAL SPENDING ON EBOOKS, INCLUDING DATABASE CONTRACTS AND PURCHASES, IN EACH OF THE FOLLOWING ACADEMIC OR CALENDAR YEARS? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	33
TABLE 1.4:	WHAT IS (WILL BE) THE LIBRARY'S TOTAL SPENDING ON EBOOKS, INCLUDING DATABASE CONTRACTS AND PURCHASES, IN 2011?	34
TABLE 1.5:	WHAT IS (WILL BE) THE LIBRARY'S TOTAL SPENDING ON EBOOKS, INCLUDING DATABASE CONTRACTS AND PURCHASES, IN 2011? BROKEN OUT BY LIBRARY TYPE.....	34
TABLE 1.6:	WHAT IS (WILL BE) THE LIBRARY'S TOTAL SPENDING ON EBOOKS, INCLUDING DATABASE CONTRACTS AND PURCHASES, IN 2011? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	34
TABLE 1.7:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM NETLIBRARY?.....	35
TABLE 1.8:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM NETLIBRARY? BROKEN OUT BY LIBRARY TYPE	35
TABLE 1.9:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM NETLIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	35
TABLE 1.10:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM SAFARI?	36
TABLE 1.11:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM SAFARI? BROKEN OUT BY LIBRARY TYPE.....	36

TABLE 1.12:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM SAFARI?	
BROKEN OUT BY LIBRARY'S ANNUAL BUDGET		36
TABLE 1.13:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM ELLIBS?	37
TABLE 1.14:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM ELLIBS?	
BROKEN OUT BY LIBRARY TYPE.....		37
TABLE 1.15:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM ELLIBS?	
BROKEN OUT BY LIBRARY'S ANNUAL BUDGET		37
TABLE 1.16:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM MYILIBRARY?.....	38
TABLE 1.17:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM MYILIBRARY? BROKEN OUT BY LIBRARY TYPE	38
TABLE 1.18:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM MYILIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	38
TABLE 1.19:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM EBRARY?	39
TABLE 1.20:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM EBRARY? BROKEN OUT BY LIBRARY TYPE.....	39
TABLE 1.21:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM EBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	39
TABLE 1.22:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM KNOVEL?.....	40

TABLE 1.23:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM KNOVEL?	
BROKEN OUT BY LIBRARY TYPE		40
TABLE 1.24:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM KNOVEL?	
BROKEN OUT BY LIBRARY'S ANNUAL BUDGET		40
TABLE 1.25:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM LECTURE NOTES IN COMPUTER SCIENCE?	
		41
TABLE 1.26:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM LECTURE NOTES IN COMPUTER SCIENCE? BROKEN OUT BY LIBRARY TYPE	
		41
TABLE 1.27:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM LECTURE NOTES IN COMPUTER SCIENCE? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET ...	
		41
TABLE 1.28:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM EBL?	
		42
TABLE 1.29:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM EBL? BROKEN OUT BY LIBRARY TYPE	
		42
TABLE 1.30:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM EBL? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	
		42
TABLE 1.31:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM GALE VIRTUAL REFERENCE LIBRARY?	
		43
TABLE 1.32:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM GALE VIRTUAL REFERENCE LIBRARY? BROKEN OUT BY LIBRARY TYPE	
		43

TABLE 1.33:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM GALE VIRTUAL REFERENCE LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	43
TABLE 1.34:	HOW MANY EXISTING EBOOK CONTRACTS DOES THE LIBRARY HAVE WITH INDIVIDUAL PUBLISHERS OR AGGREGATORS?	44
TABLE 1.35:	HOW MANY EXISTING EBOOK CONTRACTS DOES THE LIBRARY HAVE WITH INDIVIDUAL PUBLISHERS OR AGGREGATORS? BROKEN OUT BY LIBRARY TYPE.....	44
TABLE 1.36:	HOW MANY EXISTING EBOOK CONTRACTS DOES THE LIBRARY HAVE WITH INDIVIDUAL PUBLISHERS OR AGGREGATORS? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	44
TABLE 1.37:	APPROXIMATELY WHAT PERCENTAGE OF THE EBOOK CONTRACTS THAT YOUR LIBRARY CURRENTLY HAS DO YOU EXPECT THAT IT WILL RENEW UPON COMPLETION OF THE CURRENT CONTRACT?	49
TABLE 1.38:	APPROXIMATELY WHAT PERCENTAGE OF THE EBOOK CONTRACTS THAT YOUR LIBRARY CURRENTLY HAS DO YOU EXPECT THAT IT WILL RENEW UPON COMPLETION OF THE CURRENT CONTRACT? BROKEN OUT BY LIBRARY TYPE	49
TABLE 1.39:	APPROXIMATELY WHAT PERCENTAGE OF THE EBOOK CONTRACTS THAT YOUR LIBRARY CURRENTLY HAS DO YOU EXPECT THAT IT WILL RENEW UPON COMPLETION OF THE CURRENT CONTRACT? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	49
TABLE 1.40:	HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM AMAZON IN THE PAST YEAR?	50

TABLE 1.41: HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR

EDOCUMENTS FROM AMAZON IN THE PAST YEAR? BROKEN OUT BY LIBRARY

TYPE..... 50

TABLE 1.42: HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR

EDOCUMENTS FROM AMAZON IN THE PAST YEAR? BROKEN OUT BY LIBRARY'S

ANNUAL BUDGET 50

TABLE 1.43: HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR

EDOCUMENTS FROM BARNES & NOBLE IN THE PAST YEAR?..... 51

TABLE 1.44: HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR

EDOCUMENTS FROM BARNES & NOBLE IN THE PAST YEAR? BROKEN OUT BY

LIBRARY TYPE 51

TABLE 1.45: HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR

EDOCUMENTS FROM BARNES & NOBLE IN THE PAST YEAR? BROKEN OUT BY

LIBRARY'S ANNUAL BUDGET..... 51

TABLE 1.46: HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR

EDOCUMENTS FROM BORDERS IN THE PAST YEAR?..... 52

TABLE 1.47: HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR

EDOCUMENTS FROM BORDERS IN THE PAST YEAR? BROKEN OUT BY LIBRARY

TYPE.....

TABLE 1.48: HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR

EDOCUMENTS FROM BARNES & NOBLE IN THE PAST YEAR? BROKEN OUT BY

LIBRARY'S ANNUAL BUDGET.....	
TABLE 1.49: HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM OTHER ONLINE BOOK VENDORS IN THE PAST YEAR?.....	53
TABLE 1.50: HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM OTHER ONLINE BOOK VENDORS IN THE PAST YEAR? BROKEN OUT BY LIBRARY TYPE	53
TABLE 1.51: HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM OTHER ONLINE BOOK VENDORS IN THE PAST YEAR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	53
TABLE 2.1: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL SPENDING ON EBOOKS WAS WITH AGGREGATORS (OFFER BOOKS FROM MANY PUBLISHERS)?.....	54
TABLE 2.2: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL SPENDING ON EBOOKS WAS WITH AGGREGATORS (OFFER BOOKS FROM MANY PUBLISHERS)? BROKEN OUT BY LIBRARY TYPE	54
TABLE 2.3: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL SPENDING ON EBOOKS WAS WITH AGGREGATORS (OFFER BOOKS FROM MANY PUBLISHERS)? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	54
TABLE 2.4: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL SPENDING ON EBOOKS WAS WITH AGGREGATORS (OFFER BOOKS FROM MANY PUBLISHERS)?	55
TABLE 2.5: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL SPENDING ON EBOOKS WAS WITH	

AGGREGATORS (OFFER BOOKS FROM MANY PUBLISHERS? BROKEN OUT BY LIBRARY TYPE	55
TABLE 2.6: HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM OTHER ONLINE BOOK VENDORS IN THE PAST YEAR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	55
TABLE 2.7: WHAT PERCENTAGE OF THE NUMBER OF THESE SEPARATE CONTRACTS (NOT THEIR VALUE OR SIZE) DOES THE LIBRARY HAVE WITH AN AGGREGATOR?.....	56
TABLE 2.8: WHAT PERCENTAGE OF THE NUMBER OF THESE SEPARATE CONTRACTS (NOT THEIR VALUE OR SIZE) DOES THE LIBRARY HAVE WITH AN AGGREGATOR? BROKEN OUT BY LIBRARY TYPE	56
TABLE 2.9: WHAT PERCENTAGE OF THE NUMBER OF THESE SEPARATE CONTRACTS (NOT THEIR VALUE OR SIZE) DOES THE LIBRARY HAVE WITH AN AGGREGATOR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	56
TABLE 2.10: WHAT PERCENTAGE OF THE NUMBER OF THESE SEPARATE CONTRACTS (NOT THEIR VALUE OR SIZE) DOES THE LIBRARY HAVE WITH AN INDIVIDUAL PUBLISHING COMPANY?.....	57
TABLE 2.11: WHAT PERCENTAGE OF THE NUMBER OF THESE SEPARATE CONTRACTS (NOT THEIR VALUE OR SIZE) DOES THE LIBRARY HAVE WITH AN INDIVIDUAL PUBLISHING COMPANY? BROKEN OUT BY LIBRARY TYPE	57
TABLE 2.12: WHAT PERCENTAGE OF THE NUMBER OF THESE SEPARATE CONTRACTS (NOT THEIR VALUE OR SIZE) DOES THE LIBRARY HAVE WITH AN INDIVIDUAL PUBLISHING	

COMPANY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	57
TABLE 2.13: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE THROUGH A TRADITIONAL BOOK JOBBER OR BOOK DISTRIBUTOR?	58
TABLE 2.14: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE THROUGH A TRADITIONAL BOOK JOBBER OR BOOK DISTRIBUTOR? BROKEN OUT BY LIBRARY TYPE	58
TABLE 2.15: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE THROUGH A TRADITIONAL BOOK JOBBER OR BOOK DISTRIBUTOR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	58
TABLE 2.16: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE THROUGH AN ELECTRONIC INFORMATION AGGREGATOR?	59
TABLE 2.17: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE THROUGH AN ELECTRONIC INFORMATION AGGREGATOR? BROKEN OUT BY LIBRARY TYPE	59
TABLE 2.18: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE THROUGH AN ELECTRONIC INFORMATION AGGREGATOR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	59
TABLE 2.19: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE DIRECT FROM A PUBLISHER?	60
TABLE 2.20: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE DIRECT FROM A PUBLISHER? BROKEN OUT BY LIBRARY TYPE	60

TABLE 2.21: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE

DIRECT FROM A PUBLISHER? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET 60

TABLE 2.22: WHAT PERCENTAGE OF THE LIBRARY'S EBOOK COLLECTION SPENDING IS

THROUGH CONTRACTS NEGOTIATED BY CONSORTIUM? 61

TABLE 2.23: WHAT PERCENTAGE OF THE LIBRARY'S EBOOK COLLECTION SPENDING IS

THROUGH CONTRACTS NEGOTIATED BY CONSORTIUM? BROKEN OUT BY LIBRARY TYPE..... 61

TABLE 2.24: WHAT PERCENTAGE OF THE LIBRARY'S EBOOK COLLECTION SPENDING IS

THROUGH CONTRACTS NEGOTIATED BY CONSORTIUM? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET 61

TABLE 3.1: COMPARED TO HOW YOUR LIBRARY'S PATRONS FIND AND ACCESS INFORMATION

FROM MAJOR DATABASES OF MAGAZINE, NEWSPAPER AND JOURNALS ARTICLES, WHAT IS THEIR LEVEL OF SKILL IN USING EBOOK SERVICES AND DATABASES?..... 62

TABLE 3.2: COMPARED TO HOW YOUR LIBRARY'S PATRONS FIND AND ACCESS INFORMATION

FROM MAJOR DATABASES OF MAGAZINE, NEWSPAPER AND JOURNALS ARTICLES, WHAT IS THEIR LEVEL OF SKILL IN USING EBOOK SERVICES AND DATABASES? BROKEN OUT BY LIBRARY TYPE..... 62

TABLE 3.3: COMPARED TO HOW YOUR LIBRARY'S PATRONS FIND AND ACCESS INFORMATION

FROM MAJOR DATABASES OF MAGAZINE, NEWSPAPER AND JOURNALS ARTICLES, WHAT IS THEIR LEVEL OF SKILL IN USING EBOOK SERVICES AND DATABASES?

BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	62
TABLE 3.4:	IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER DEVELOPED A
VIDEO TO EXPLAIN ANY FACET OF EBOOK USE?.....	63
TABLE 3.5:	IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER DEVELOPED A
VIDEO TO EXPLAIN ANY FACET OF EBOOK USE? BROKEN OUT BY LIBRARY TYPE ..	63
TABLE 3.6:	IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER DEVELOPED A
VIDEO TO EXPLAIN ANY FACET OF EBOOK USE? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	63
TABLE 3.7:	IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER DEVELOPED AN
ONLINE TUTORIAL TO EXPLAIN ANY FACET OF EBOOK USE?	64
TABLE 3.8:	IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER DEVELOPED AN
ONLINE TUTORIAL TO EXPLAIN ANY FACET OF EBOOK USE? BROKEN OUT BY LIBRARY TYPE	64
TABLE 3.9:	IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER DEVELOPED AN
ONLINE TUTORIAL TO EXPLAIN ANY FACET OF EBOOK USE? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	64
TABLE 3.10:	IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER HELD A
FORMAL CLASS LARGELY OR EXCLUSIVELY ON EBOOKS?	65
TABLE 3.11:	IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER HELD A
FORMAL CLASS LARGELY OR EXCLUSIVELY ON EBOOKS? BROKEN OUT BY LIBRARY TYPE	65

TABLE 3.12:	IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER HELD A FORMAL CLASS LARGELY OR EXCLUSIVELY ON EBOOKS? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	65
TABLE 3.13:	IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER INCORPORATED EBOOKS INTO GENERAL INFO LITERACY TRAINING AND REFERENCE ASSISTANCE?	66
TABLE 3.14:	IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER INCORPORATED EBOOKS INTO GENERAL INFO LITERACY TRAINING AND REFERENCE ASSISTANCE? BROKEN OUT BY LIBRARY TYPE.....	66
TABLE 3.15:	IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER INCORPORATED EBOOKS INTO GENERAL INFO LITERACY TRAINING AND REFERENCE ASSISTANCE? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	66
TABLE 4.1:	WHAT WAS THE LIBRARY'S TOTAL SPENDING ON EAUDIOBOOKS IN 2010?	67
TABLE 4.2:	WHAT WAS THE LIBRARY'S TOTAL SPENDING ON EAUDIOBOOKS IN 2010? BROKEN OUT BY LIBRARY TYPE.....	67
TABLE 4.3:	WHAT WAS THE LIBRARY'S TOTAL SPENDING ON EAUDIOBOOKS IN 2010? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	67
TABLE 4.4:	WHAT WAS THE LIBRARY'S TOTAL SPENDING ON EAUDIOBOOKS IN 2011?	68
TABLE 4.5:	WHAT WAS THE LIBRARY'S TOTAL SPENDING ON EAUDIOBOOKS IN 2011? BROKEN OUT BY LIBRARY TYPE.....	68

TABLE 4.6:	WHAT WAS THE LIBRARY'S TOTAL SPENDING ON EAUDIOBOOKS IN 2011?	
BROKEN OUT BY LIBRARY'S ANNUAL BUDGET		68
TABLE 4.7:	WHAT IS THE NUMBER OF EAUDIOBOOK TITLES CURRENTLY OFFERED BY YOUR LIBRARY?	69
TABLE 4.8:	WHAT IS THE NUMBER OF EAUDIOBOOK TITLES CURRENTLY OFFERED BY YOUR LIBRARY? BROKEN OUT BY LIBRARY TYPE.....	69
TABLE 4.9:	WHAT IS THE NUMBER OF EAUDIOBOOK TITLES CURRENTLY OFFERED BY YOUR LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	69
TABLE 4.10:	IF YOUR LIBRARY CURRENTLY OFFERS EAUDIOBOOK TITLES, OVER THE NEXT YEAR BY WHAT PERCENTAGE DO YOU BELIEVE THAT THE NUMBER OF EAUDIOBOOKS OFFERED BY THE LIBRARY WILL CHANGE?	70
TABLE 4.11:	IF YOUR LIBRARY CURRENTLY OFFERS EAUDIOBOOK TITLES, OVER THE NEXT YEAR BY WHAT PERCENTAGE DO YOU BELIEVE THAT THE NUMBER OF EAUDIOBOOKS OFFERED BY THE LIBRARY WILL CHANGE? BROKEN OUT BY LIBRARY TYPE	70
TABLE 4.12:	IF YOUR LIBRARY CURRENTLY OFFERS EAUDIOBOOK TITLES, OVER THE NEXT YEAR BY WHAT PERCENTAGE DO YOU BELIEVE THAT THE NUMBER OF EAUDIOBOOKS OFFERED BY THE LIBRARY WILL CHANGE? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	70
TABLE 5.1:	HAS THE LIBRARY INCORPORATED EBOOK USE ON SMARTPHONE SUCH AS	

ANDROID, BLACKBERRY OR IPHONE INTO INFOLITERACY TRAINING TO HELP PATRONS?	71
TABLE 5.2: HAS THE LIBRARY INCORPORATED EBOOK USE ON SMARTPHONE SUCH AS ANDROID, BLACKBERRY OR IPHONE INTO INFOLITERACY TRAINING TO HELP PATRONS? BROKEN OUT BY LIBRARY TYPE.....	71
TABLE 5.3: HAS THE LIBRARY INCORPORATED EBOOK USE ON SMARTPHONE SUCH AS ANDROID, BLACKBERRY OR IPHONE INTO INFOLITERACY TRAINING TO HELP PATRONS? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	71
TABLE 5.4: HAS THE LIBRARY DEVELOPED A CLASS OR ONLINE TUTORIAL OR VIDEO OR INCORPORATED INTO EXISTING CLASSES VIDEOS OR TUTORIALS EXPLAINING HOW TO USE SMARTPHONES FOR EBOOKS TO HELP PATRONS?	72
TABLE 5.5: HAS THE LIBRARY DEVELOPED A CLASS OR ONLINE TUTORIAL OR VIDEO OR INCORPORATED INTO EXISTING CLASSES VIDEOS OR TUTORIALS EXPLAINING HOW TO USE SMARTPHONES FOR EBOOKS TO HELP PATRONS? BROKEN OUT BY LIBRARY TYPE	72
TABLE 5.6: HAS THE LIBRARY DEVELOPED A CLASS OR ONLINE TUTORIAL OR VIDEO OR INCORPORATED INTO EXISTING CLASSES VIDEOS OR TUTORIALS EXPLAINING HOW TO USE SMARTPHONES FOR EBOOKS TO HELP PATRONS? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	72
TABLE 5.7: PURCHASED OR LICENSED EBOOKS COMPATIBLE WITH ANY SMARTPHONE FORMAT TO HELP PATRONS TO USE BOOKS OVER THEIR SMARTPHONES SUCH AS ANDROID, BLACKBERRY OR IPHONE?.....	73

TABLE 5.8: PURCHASED OR
LICENSED EBOOKS COMPATIBLE WITH ANY SMARTPHONE FORMAT

TO HELP PATRONS TO USE BOOKS OVER THEIR SMARTPHONES SUCH AS ANDROID,
BLACKBERRY OR IPHONE? BROKEN OUT BY LIBRARY TYPE 73

TABLE 5.9: PURCHASED OR
LICENSED EBOOKS COMPATIBLE WITH ANY SMARTPHONE FORMAT

TO HELP PATRONS TO USE BOOKS OVER THEIR SMARTPHONES SUCH AS ANDROID,
BLACKBERRY OR IPHONE? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET 73

TABLE 6.1: FOR WHAT
PERCENTAGE OF THE EBOOKS THAT YOU HAVE IN YOUR COLLECTION,

EITHER OWNED OR LEASED/RENTED, DOES THE LIBRARY HAVE MARC RECORDS? 77

TABLE 6.2: FOR WHAT
PERCENTAGE OF THE EBOOKS THAT YOU HAVE IN YOUR COLLECTION,

EITHER OWNED OR LEASED/RENTED, DOES THE LIBRARY HAVE MARC RECORDS?

BROKEN OUT BY LIBRARY TYPE 77

TABLE 6.3: FOR WHAT
PERCENTAGE OF THE EBOOKS THAT YOU HAVE IN YOUR COLLECTION,

EITHER OWNED OR LEASED/RENTED, DOES THE LIBRARY HAVE MARC RECORDS?

BROKEN OUT BY LIBRARY'S ANNUAL BUDGET 77

TABLE 6.4: OF THOSE THAT HAVE
MARC RECORDS, WHAT PERCENTAGE WAS PROVIDED BY

THE EBOOK PUBLISHER OR VENDOR? 78

TABLE 6.5: OF THOSE THAT HAVE
MARC RECORDS, WHAT PERCENTAGE WAS PROVIDED BY

THE EBOOK PUBLISHER OR VENDOR? BROKEN OUT BY LIBRARY TYPE 78

TABLE 6.6: OF THOSE THAT HAVE
MARC RECORDS, WHAT PERCENTAGE WAS PROVIDED BY

THE EBOOK PUBLISHER OR VENDOR? BROKEN OUT BY LIBRARY'S

ANNUAL BUDGET	78
TABLE 6.7: HAS YOUR LIBRARY TAKEN ANY EFFORTS TO INTEGRATE EBOOK CONTENT INTO SEARCHES OF JOURNAL ARTICLES SO THAT INTEGRATED SEARCHES WILL TURN UP CITATIONS FROM EBOOKS AND JOURNAL ARTICLES IN THE SAME SEARCH?	
	79
TABLE 6.8: HAS YOUR LIBRARY TAKEN ANY EFFORTS TO INTEGRATE EBOOK CONTENT INTO SEARCHES OF JOURNAL ARTICLES SO THAT INTEGRATED SEARCHES WILL TURN UP CITATIONS FROM EBOOKS AND JOURNAL ARTICLES IN THE SAME SEARCH? BROKEN OUT BY LIBRARY TYPE.....	
	79
TABLE 6.9: HAS YOUR LIBRARY TAKEN ANY EFFORTS TO INTEGRATE EBOOK CONTENT INTO SEARCHES OF JOURNAL ARTICLES SO THAT INTEGRATED SEARCHES WILL TURN UP CITATIONS FROM EBOOKS AND JOURNAL ARTICLES IN THE SAME SEARCH? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	
	79
TABLE 7.1: HAS THE LIBRARY EVER USED EBOOK RENTAL OR EBOOK INTERLIBRARY LOAN SITES WHICH ENABLE PATRONS TO HAVE ACCESS TO AN EBOOK FOR A FEE FOR A BRIEF SPECIFIED TIME PERIOD, OFTEN 30-60 DAYS?.....	
	80
TABLE 7.2: HAS THE LIBRARY EVER USED EBOOK RENTAL OR EBOOK INTERLIBRARY LOAN SITES WHICH ENABLE PATRONS TO HAVE ACCESS TO AN EBOOK FOR A FEE FOR A BRIEF SPECIFIED TIME PERIOD, OFTEN 30-60 DAYS? BROKEN OUT BY LIBRARY TYPE.....	
	80
TABLE 7.3: HAS THE LIBRARY EVER USED EBOOK RENTAL OR EBOOK INTERLIBRARY LOAN SITES WHICH ENABLE PATRONS TO HAVE ACCESS TO AN EBOOK FOR A FEE FOR A	

BRIEF SPECIFIED TIME PERIOD, OFTEN 30-60 DAYS? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	80
TABLE 7.4: DO YOU THINK THAT YOU MIGHT BE INTERESTED IN AN EBOOK LENDING SITE?.....	81
TABLE 7.5: DO YOU THINK THAT YOU MIGHT BE INTERESTED IN AN EBOOK LENDING SITE? BROKEN OUT BY LIBRARY TYPE.....	81
TABLE 7.6: DO YOU THINK THAT YOU MIGHT BE INTERESTED IN AN EBOOK LENDING SITE? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	81
TABLE 8.1: FOR YOUR LIBRARY'S THREE TOP EBOOK VENDORS, HOW WOULD YOU CHARACTERIZE THE QUALITY OF THE USAGE STATISTICS PROVIDED?.....	82
TABLE 8.2: FOR YOUR LIBRARY'S THREE TOP EBOOK VENDORS, HOW WOULD YOU CHARACTERIZE THE QUALITY OF THE USAGE STATISTICS PROVIDED? BROKEN OUT BY LIBRARY TYPE	82
TABLE 8.3: FOR YOUR LIBRARY'S THREE TOP EBOOK VENDORS, HOW WOULD YOU CHARACTERIZE THE QUALITY OF THE USAGE STATISTICS PROVIDED? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	82
TABLE 8.4: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE REFERENCE EBOOKS USED BY PATRONS IN YOUR LIBRARY?	83
TABLE 8.5: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE REFERENCE EBOOKS USED BY PATRONS IN YOUR	

LIBRARY? BROKEN OUT BY LIBRARY TYPE.....	83
TABLE 8.6: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE REFERENCE EBOOKS USED BY PATRONS IN YOUR LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	83
TABLE 8.7: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE TRAVEL EBOOKS USED BY PATRONS IN YOUR LIBRARY?	84
TABLE 8.8: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE TRAVEL EBOOKS USED BY PATRONS IN YOUR LIBRARY? BROKEN OUT BY LIBRARY TYPE.....	84
TABLE 8.9: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE TRAVEL EBOOKS USED BY PATRONS IN YOUR LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	84
TABLE 8.10: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE HOW-TO-EBOOKS USED BY PATRONS IN YOUR LIBRARY?	85
TABLE 8.11: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE HOW-TO-EBOOKS USED BY PATRONS IN YOUR LIBRARY? BROKEN OUT BY LIBRARY TYPE.....	85
TABLE 8.12: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE HOW-TO-EBOOKS USED BY PATRONS IN YOUR	

LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	85
TABLE 8.13:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE DIRECTORIES EBOOKS USED BY PATRONS IN	
YOUR LIBRARY?	86
TABLE 8.14:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE DIRECTORIES EBOOKS USED BY PATRONS IN YOUR	
LIBRARY? BROKEN OUT BY LIBRARY TYPE.....	86
TABLE 8.15:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE DIRECTORIES EBOOKS USED BY PATRONS IN YOUR	
LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	86
TABLE 8.16:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE BUSINESS EBOOKS USED BY PATRONS IN	
YOUR LIBRARY?	87
TABLE 8.17:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE BUSINESS EBOOKS USED BY PATRONS IN YOUR	
LIBRARY? BROKEN OUT BY LIBRARY TYPE.....	87
TABLE 8.18:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE BUSINESS EBOOKS USED BY PATRONS IN YOUR	
LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	87
TABLE 8.19:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE FICTION EBOOKS USED BY PATRONS IN	

YOUR LIBRARY?	88
TABLE 8.20:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE FICTION EBOOKS USED BY PATRONS IN YOUR	
LIBRARY? BROKEN OUT BY LIBRARY TYPE.....	88
TABLE 8.21:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE FICTION EBOOKS USED BY PATRONS IN YOUR	
LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	88
TABLE 8.22:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE HISTORY EBOOKS USED BY PATRONS IN	
YOUR LIBRARY?	89
TABLE 8.23:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE HISTORY EBOOKS USED BY PATRONS IN YOUR	
LIBRARY? BROKEN OUT BY LIBRARY TYPE.....	89
TABLE 8.24:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE HISTORY EBOOKS USED BY PATRONS IN YOUR	
LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	89
TABLE 8.25:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE PSYCHOLOGY EBOOKS USED BY PATRONS IN	
YOUR LIBRARY?	90
TABLE 8.26:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE PSYCHOLOGY EBOOKS USED BY PATRONS IN YOUR	

LIBRARY? BROKEN OUT BY LIBRARY TYPE.....	90
TABLE 8.27:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE PSYCHOLOGY EBOOKS USED BY PATRONS IN YOUR	
LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	90
TABLE 8.28:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE HARD SCIENCES EBOOKS (CHEMISTRY, PHYSICS,	
BIOLOGY) USED BY PATRONS IN YOUR LIBRARY?.....	91
TABLE 8.29:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE HARD SCIENCES EBOOKS (CHEMISTRY, PHYSICS,	
BIOLOGY) USED BY PATRONS IN YOUR LIBRARY? BROKEN OUT BY LIBRARY TYPE	91
TABLE 8.30:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE HARD SCIENCES EBOOKS (CHEMISTRY, PHYSICS,	
BIOLOGY) USED BY PATRONS IN YOUR LIBRARY? BROKEN OUT BY LIBRARY'S	
ANNUAL BUDGET	91
TABLE 8.31:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE ENGINEERING EBOOKS USED BY PATRONS IN	
YOUR LIBRARY?	92
TABLE 8.32:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE ENGINEERING EBOOKS USED BY PATRONS IN YOUR	
LIBRARY? BROKEN OUT BY LIBRARY TYPE.....	92
TABLE 8.33:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	

LITTLE USE, HOW MUCH ARE ENGINEERING EBOOKS USED BY PATRONS IN YOUR LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET 92

TABLE 8.34: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING

LITTLE USE, HOW MUCH ARE LAW EBOOKS USED BY PATRONS IN YOUR LIBRARY? 93

TABLE 8.35: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING

LITTLE USE, HOW MUCH ARE LAW EBOOKS USED BY PATRONS IN YOUR LIBRARY?

BROKEN OUT BY LIBRARY TYPE 93

TABLE 8.36: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING

LITTLE USE, HOW MUCH ARE LAW EBOOKS USED BY PATRONS IN YOUR LIBRARY?

BROKEN OUT BY LIBRARY'S ANNUAL BUDGET 93

TABLE 8.37: ONE A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING

LITTLE USE, HOW MUCH ARE LITERARY CLASSICS EBOOKS USED BY PATRONS IN YOUR LIBRARY? 94

TABLE 8.38: ONE A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING

LITTLE USE, HOW MUCH ARE LITERARY CLASSICS EBOOKS USED BY PATRONS IN YOUR LIBRARY? BROKEN OUT BY LIBRARY TYPE 94

TABLE 8.39: ONE A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING

LITTLE USE, HOW MUCH ARE LITERARY CLASSICS EBOOKS USED BY PATRONS IN YOUR LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET 94

TABLE 9.1: DOES THE LIBRARY OWN ANY STAND ALONE EBOOK READING DEVICE OF ANY

KIND?	98
TABLE 9.2:	DOES THE LIBRARY OWN ANY STAND ALONE EBOOK READING DEVICE OF ANY
KIND? BROKEN OUT BY LIBRARY TYPE	98
TABLE 9.3:	DOES THE LIBRARY OWN ANY STAND ALONE EBOOK READING DEVICE OF ANY
KIND? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	98
TABLE 9.4:	DOES THE LIBRARY CURRENTLY OWN OR LEASE AN AMAZON KINDLE EBOOK
READER?.....	99
TABLE 9.5:	DOES THE LIBRARY CURRENTLY OWN OR LEASE AN AMAZON KINDLE EBOOK
READER? BROKEN OUT BY LIBRARY TYPE	99
TABLE 9.6:	DOES THE LIBRARY CURRENTLY OWN OR LEASE AN AMAZON KINDLE EBOOK
READER? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	99
TABLE 9.7:	DOES THE LIBRARY CURRENTLY OWN OR LEASE A SONY READER?.....
	100
TABLE 9.8:	DOES THE LIBRARY CURRENTLY OWN OR LEASE A SONY READER? BROKEN OUT
BY LIBRARY TYPE	100
TABLE 9.9:	DOES THE LIBRARY CURRENTLY OWN OR LEASE A SONY READER? BROKEN OUT
BY LIBRARY'S ANNUAL BUDGET	100
TABLE 9.10:	DOES THE LIBRARY CURRENTLY OWN OR LEASE AN APPLE IPAD?
	101
TABLE 9.11:	DOES THE LIBRARY CURRENTLY OWN OR LEASE AN APPLE IPAD? BROKEN OUT BY
LIBRARY TYPE	101

TABLE 9.12:	DOES THE LIBRARY CURRENTLY OWN OR LEASE AN APPLE IPAD? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	101
TABLE 9.13:	DOES THE LIBRARY CURRENTLY OWN OR LEASE A FRANKLIN EBOOKMAN?.....	102
TABLE 9.14:	DOES THE LIBRARY CURRENTLY OWN OR LEASE A FRANKLIN EBOOKMAN? BROKEN OUT BY LIBRARY TYPE.....	102
TABLE 9.15:	DOES THE LIBRARY CURRENTLY OWN OR LEASE A FRANKLIN EBOOKMAN? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	102
TABLE 9.16:	DOES THE LIBRARY CURRENTLY OWN OR LEASE A BARNES & NOBLE NOOK?	103
TABLE 9.17:	DOES THE LIBRARY CURRENTLY OWN OR LEASE A BARNES & NOBLE NOOK? BROKEN OUT BY LIBRARY TYPE.....	103
TABLE 9.18:	DOES THE LIBRARY CURRENTLY OWN OR LEASE A BARNES & NOBLE NOOK? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	103
TABLE 9.19:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF AMAZON KINDLE EBOOK READERS WITHIN THE NEXT YEAR?	105
TABLE 9.20:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF AMAZON KINDLE EBOOK READERS WITHIN THE NEXT YEAR? BROKEN OUT BY LIBRARY TYPE.....	105
TABLE 9.21:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF AMAZON KINDLE EBOOK READERS WITHIN THE NEXT YEAR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	105
TABLE 9.22:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF SONY READERS WITHIN THE NEXT	

YEAR?	106
TABLE 9.23:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF SONY READERS WITHIN THE NEXT
YEAR? BROKEN OUT BY LIBRARY TYPE.....	106
TABLE 9.24:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF SONY READERS WITHIN THE NEXT
YEAR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	106
TABLE 9.25:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF APPLE IPADS WITHIN THE NEXT
YEAR?	107
TABLE 9.26:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF APPLE IPADS WITHIN THE NEXT
YEAR? BROKEN OUT BY LIBRARY TYPE.....	107
TABLE 9.27:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF APPLE IPADS WITHIN THE NEXT
YEAR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	107
TABLE 9.28:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF FRANKLIN EBOOKMANS WITHIN
THE NEXT YEAR?.....	108
TABLE 9.29:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF FRANKLIN EBOOKMANS WITHIN
THE NEXT YEAR? BROKEN OUT BY LIBRARY TYPE	108
TABLE 9.30:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF FRANKLIN EBOOKMANS WITHIN
THE NEXT YEAR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	108
TABLE 9.31:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF BARNES & NOBLE NOOKS WITHIN
THE NEXT YEAR?.....	109

TABLE 9.32:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF BARNES & NOBLE NOOKS WITHIN THE NEXT YEAR? BROKEN OUT BY LIBRARY TYPE	109
TABLE 9.33:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF BARNES & NOBLE NOOKS WITHIN THE NEXT YEAR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	109
TABLE 9.34:	HOW MUCH DID YOUR LIBRARY SPEND ON DEDICATED EBOOK READERS AND TABLET COMPUTERS IN 2010?.....	111
TABLE 9.35:	HOW MUCH DID YOUR LIBRARY SPEND ON DEDICATED EBOOK READERS AND TABLET COMPUTERS IN 2010? BROKEN OUT BY LIBRARY TYPE	111
TABLE 9.36:	HOW MUCH DID YOUR LIBRARY SPEND ON DEDICATED EBOOK READERS AND TABLET COMPUTERS IN 2010? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	111
TABLE 9.37:	HOW MUCH DID YOUR LIBRARY SPEND ON DEDICATED EBOOK READERS AND TABLET COMPUTERS IN 2011?.....	112
TABLE 9.38:	HOW MUCH DID YOUR LIBRARY SPEND ON DEDICATED EBOOK READERS AND TABLET COMPUTERS IN 2011? BROKEN OUT BY LIBRARY TYPE	112
TABLE 9.39:	HOW MUCH DID YOUR LIBRARY SPEND ON DEDICATED EBOOK READERS AND TABLET COMPUTERS IN 2011? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	112
TABLE 10.1:	FOR APPROXIMATELY WHAT PERCENTAGE OF THE EBOOKS IN THE LIBRARY'S COLLECTION WOULD YOU ESTIMATE THAT THE LIBRARY ALSO HAS A CORRESPONDING PRINT COPY?.....	113

TABLE 10.2:	FOR APPROXIMATELY WHAT PERCENTAGE OF THE EBOOKS IN THE LIBRARY'S COLLECTION WOULD YOU ESTIMATE THAT THE LIBRARY ALSO HAS A CORRESPONDING PRINT COPY? BROKEN OUT BY LIBRARY TYPE	113
TABLE 10.3:	FOR APPROXIMATELY WHAT PERCENTAGE OF THE EBOOKS IN THE LIBRARY'S COLLECTION WOULD YOU ESTIMATE THAT THE LIBRARY ALSO HAS A CORRESPONDING PRINT COPY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET....	113
TABLE 10.4:	IF THE LIBRARY HAS AN ENDOWMENT, BEQUEST, OR SPECIALLY DEDICATED FUND OF ANY KIND FOR BOOKS, MAY THIS FUND BE USED FOR THE PURCHASE OF BOOKS?	114
TABLE 10.5:	IF THE LIBRARY HAS AN ENDOWMENT, BEQUEST, OR SPECIALLY DEDICATED FUND OF ANY KIND FOR BOOKS, MAY THIS FUND BE USED FOR THE PURCHASE OF EBOOKS? BROKEN OUT BY LIBRARY TYPE	114
TABLE 10.6:	IF THE LIBRARY HAS AN ENDOWMENT, BEQUEST, OR SPECIALLY DEDICATED FUND OF ANY KIND FOR BOOKS, MAY THIS FUND BE USED FOR THE PURCHASE OF EBOOKS? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	115
TABLE 10.7:	HOW WOULD YOU SAY THAT YOUR EBOOK SPENDING HAS IMPACTED YOUR PRINT BOOK COLLECTION SPENDING?	116
TABLE 10.8:	HOW WOULD YOU SAY THAT YOUR EBOOK SPENDING HAS IMPACTED YOUR PRINT BOOK COLLECTION SPENDING? BROKEN OUT BY LIBRARY TYPE	116
TABLE 10.9:	HOW WOULD YOU SAY THAT YOUR EBOOK SPENDING HAS IMPACTED YOUR PRINT BOOK COLLECTION SPENDING? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	116

TABLE 11.1: HAS THE LIBRARY
DIGITIZED ANY OUT-OF-COPYRIGHT BOOKS IN ITS COLLECTION

TO ENABLE LIBRARY PATRONS TO HAVE DIGITAL ACCESS TO THIS CONTENT? 117

TABLE 11.2: QUESTION SEVENTY-
SEVEN: HAS THE LIBRARY DIGITIZED ANY OUT-OF-

COPYRIGHT BOOKS IN ITS COLLECTION TO ENABLE LIBRARY PATRONS TO HAVE

DIGITAL ACCESS TO THIS CONTENT? BROKEN OUT BY LIBRARY TYPE..... 117

TABLE 11.3: HAS THE LIBRARY
DIGITIZED ANY OUT-OF-COPYRIGHT BOOKS IN ITS COLLECTION

TO ENABLE LIBRARY PATRONS TO HAVE DIGITAL ACCESS TO THIS CONTENT?

BROKEN OUT BY LIBRARY'S ANNUAL BUDGET 117

TABLE 12.1: HOW WOULD YOU
DESCRIBE YOUR USE OF EBOOKS FOR COURSE RESERVE? 118

TABLE 12.2: HOW WOULD YOU
DESCRIBE YOUR USE OF EBOOKS FOR COURSE RESERVE?

BROKEN OUT BY LIBRARY TYPE..... 118

TABLE 12.3: HOW WOULD YOU
DESCRIBE YOUR USE OF EBOOKS FOR COURSE RESERVE?

BROKEN OUT BY LIBRARY'S ANNUAL BUDGET 118

TABLE 13.1: HOW MUCH DID THE
LIBRARY IN THE PAST YEAR SPEND ON

ELECTRONIC/INTERNET VERSIONS OF DIRECTORIES? 122

TABLE 13.2: HOW MUCH DID THE
LIBRARY IN THE PAST YEAR SPEND ON

ELECTRONIC/INTERNET VERSIONS OF DIRECTORIES? BROKEN OUT BY LIBRARY

TYPE..... 122

TABLE 13.3:	HOW MUCH DID THE LIBRARY IN THE PAST YEAR SPEND ON ELECTRONIC/INTERNET VERSIONS OF DIRECTORIES? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	122
TABLE 13.4:	HOW MUCH DOES THE LIBRARY PLAN TO SPEND ON ELECTRONIC/INTERNET VERSIONS OF DIRECTORIES IN THE UPCOMING YEAR?	123
TABLE 13.5:	HOW MUCH DOES THE LIBRARY PLAN TO SPEND ON ELECTRONIC/INTERNET VERSIONS OF DIRECTORIES IN THE UPCOMING YEAR? BROKEN OUT BY LIBRARY TYPE.....	123
TABLE 13.6:	HOW MUCH DOES THE LIBRARY PLAN TO SPEND ON ELECTRONIC/INTERNET VERSIONS OF DIRECTORIES IN THE UPCOMING YEAR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	123
TABLE 14.1:	IN THE PAST YEAR WHAT HAS BEEN THE LIBRARY'S EXPERIENCE WITH CHANGES IN THE PRICES OF EBOOKS RELATIVE TO THE CHANGES IN PRICE OF TRADITIONAL PRINT BOOKS?.....	128
TABLE 14.2:	IN THE PAST YEAR WHAT HAS BEEN THE LIBRARY'S EXPERIENCE WITH CHANGES IN THE PRICES OF EBOOKS RELATIVE TO THE CHANGES IN PRICE OF TRADITIONAL PRINT BOOKS?.....	128
TABLE 14.3:	IN THE PAST YEAR WHAT HAS BEEN THE LIBRARY'S EXPERIENCE WITH CHANGES IN THE PRICES OF EBOOKS RELATIVE TO THE CHANGES IN PRICE OF TRADITIONAL PRINT BOOKS, BROKEN OUT BY LIBRARY'S ANNUAL BUDGET?.....	128

TABLE 14.4:	IN THE PAST YEAR	
WHAT HAS BEEN THE LIBRARY'S EXPERIENCE WITH CHANGES		
IN THE PRICES OF EBOOKS RELATIVE TO THE CHANGES IN PRICE OF ONLINE		
DATABASES OF FULL TEXT ARTICLES?		129
TABLE 14.5:	IN THE PAST YEAR	
WHAT HAS BEEN THE LIBRARY'S EXPERIENCE WITH CHANGES		
IN THE PRICES OF EBOOKS RELATIVE TO THE CHANGES IN PRICE OF ONLINE		
DATABASES OF FULL TEXT ARTICLES? BROKEN OUT BY LIBRARY TYPE		129
TABLE 14.6:	IN THE PAST YEAR	
WHAT HAS BEEN THE LIBRARY'S EXPERIENCE WITH CHANGES		
IN THE PRICES OF EBOOKS RELATIVE TO THE CHANGES IN PRICE OF ONLINE		
DATABASES OF FULL TEXT ARTICLES? BROKEN OUT BY LIBRARY'S ANNUAL		
BUDGET		129
TABLE 14.7:	WHAT WAS THE	
AVERAGE PERCENTAGE CHANGE IN EBOOK PRICES THAT YOUR		
ORGANIZATION PAID IN THE LAST YEAR?		130
TABLE 14.8:	WHAT WAS THE	
AVERAGE PERCENTAGE CHANGE IN EBOOK PRICES THAT YOUR		
ORGANIZATION PAID IN THE LAST YEAR? BROKEN OUT BY LIBRARY TYPE		130
TABLE 14.9:	WHAT WAS THE	
AVERAGE PERCENTAGE CHANGE IN EBOOK PRICES THAT YOUR		
ORGANIZATION PAID IN THE LAST YEAR? BROKEN OUT BY LIBRARY'S		
ANNUAL BUDGET		130
LIST OF TABLES		7
THE QUESTIONNAIRE		18
PARTICIPANTS		25
SUMMARY OF MAIN FINDINGS		27

CHAPTER ONE: DIMENSIONS OF EBOOK USE	34
QUESTION ONE: WHAT IS (WILL BE) THE LIBRARY'S TOTAL SPENDING ON EBOOKS, INCLUDING DATABASE CONTRACTS AND PURCHASES, IN 2010? EXCLUDE SPENDING ON HARDWARE.	34
QUESTION TWO: WHAT IS (WILL BE) THE LIBRARY'S TOTAL SPENDING ON EBOOKS, INCLUDING DATABASE CONTRACTS AND PURCHASES, IN 2011? EXCLUDE SPENDING ON HARDWARE.	35
QUESTION THREE: DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM NETLIBRARY?.....	36
QUESTION FOUR: DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM SAFARI?	37
QUESTION FIVE: DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM ELLIBS?	38
QUESTION SIX: DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM MYILIBRARY?.....	39
QUESTION SEVEN: DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM EBRARY?	40
QUESTION EIGHT: DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM KNOVEL?	41
QUESTION NINE: DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM LECTURE NOTES IN COMPUTER SCIENCE?.....	42
QUESTION TEN: DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM EBL?.....	43
QUESTION ELEVEN: DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM GALE VIRTUAL REFERENCE LIBRARY?.....	44

QUESTION TWELVE: HOW MANY EXISTING EBOOK CONTRACTS DOES THE LIBRARY HAVE WITH INDIVIDUAL PUBLISHERS OR AGGREGATORS?	45
QUESTION THIRTEEN: MENTION A FEW OF YOUR FAVORITE EBOOK SUPPLIERS AND WHY YOU LIKE THEM.	46
QUESTION FOURTEEN: APPROXIMATELY WHAT PERCENTAGE OF THE EBOOK CONTRACTS THAT YOUR LIBRARY CURRENTLY HAS DO YOU EXPECT THAT IT WILL RENEW UPON COMPLETION OF THE CURRENT CONTRACT?	50
QUESTION FIFTEEN: HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM AMAZON IN THE PAST YEAR?	51
QUESTION SIXTEEN: HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM BARNES & NOBLE IN THE PAST YEAR?	52
QUESTION SEVENTEEN: HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM BORDERS IN THE PAST YEAR?	53
QUESTION EIGHTEEN: HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM OTHER ONLINE BOOK VENDORS IN THE PAST YEAR?	54
CHAPTER TWO: EBOOK DISTRIBUTION.....	55
QUESTION NINETEEN: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL SPENDING ON EBOOKS WAS WITH AGGREGATORS (OFFER BOOKS FROM MANY PUBLISHERS)? .	55
QUESTION TWENTY: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL SPENDING ON EBOOKS WAS WITH INDIVIDUAL PUBLISHERS?	56
QUESTION TWENTY-ONE: WHAT PERCENTAGE OF THE NUMBER OF THESE SEPARATE CONTRACTS (NOT THEIR VALUE OR SIZE) DOES THE LIBRARY HAVE WITH AN AGGREGATOR?.....	57
QUESTION TWENTY-TWO: WHAT PERCENTAGE OF THE NUMBER OF THESE SEPARATE	

CONTRACTS (NOT THEIR VALUE OR SIZE) DOES THE LIBRARY HAVE WITH AN INDIVIDUAL PUBLISHING COMPANY?.....	58
QUESTION TWENTY-THREE: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE THROUGH A TRADITIONAL BOOK JOBBER OR BOOK DISTRIBUTOR?.....	59
QUESTION TWENTY-FOUR: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE THROUGH AN ELECTRONIC INFORMATION AGGREGATOR?.....	60
QUESTION TWENTY-FIVE: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE DIRECT FROM A PUBLISHER?	61
QUESTION TWENTY-SIX: WHAT PERCENTAGE OF THE LIBRARY'S EBOOK COLLECTION SPENDING IS THROUGH CONTRACTS NEGOTIATED BY CONSORTIUM?.....	62
CHAPTER THREE: INFORMATION LITERACY AND EBOOKS.....	63
QUESTION TWENTY-SEVEN: COMPARED TO HOW YOUR LIBRARY'S PATRONS FIND AND ACCESS INFORMATION FROM MAJOR DATABASES OF MAGAZINE, NEWSPAPER AND JOURNALS ARTICLES, WHAT IS THEIR LEVEL OF SKILL IN USING EBOOK SERVICES AND DATABASES?	63
QUESTION TWENTY-EIGHT: IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER DEVELOPED A VIDEO TO EXPLAIN ANY FACET OF EBOOK USE?.....	64
QUESTION TWENTY-NINE: IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER DEVELOPED AN ONLINE TUTORIAL TO EXPLAIN ANY FACET OF EBOOK USE?	65
QUESTION THIRTY: IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER HELD A FORMAL CLASS LARGELY OR EXCLUSIVELY ON EBOOKS?	66
QUESTION THIRTY-ONE: IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER INCORPORATED EBOOKS INTO GENERAL INFO LITERACY TRAINING AND	

REFERENCE ASSISTANCE?	67
CHAPTER FOUR: EAUDIOBOOKS	68
QUESTION THIRTY-TWO: WHAT WAS THE LIBRARY'S TOTAL SPENDING ON EAUDIOBOOKS IN 2010?	68
QUESTION THIRTY-THREE: WHAT WAS THE LIBRARY'S TOTAL SPENDING ON EAUDIOBOOKS IN 2011?	69
QUESTION THIRTY-FOUR: WHAT IS THE NUMBER OF EAUDIOBOOK TITLES CURRENTLY OFFERED BY YOUR LIBRARY?	70
QUESTION THIRTY-FIVE: IF YOUR LIBRARY CURRENTLY OFFERS EAUDIOBOOK TITLES, OVER THE NEXT YEAR BY WHAT PERCENTAGE DO YOU BELIEVE THAT THE NUMBER OF EAUDIOBOOKS OFFERED BY THE LIBRARY WILL CHANGE?	71
CHAPTER FIVE: SMART PHONES & EBOOKS.....	72
QUESTION THIRTY-SIX: HAS THE LIBRARY INCORPORATED EBOOK USE ON SMARTPHONE SUCH AS ANDROID, BLACKBERRY OR IPHONE INTO INFOLITERACY TRAINING TO HELP PATRONS?.....	72
QUESTION THIRTY-SEVEN: HAS THE LIBRARY DEVELOPED A CLASS OR ONLINE TUTORIAL OR VIDEO OR INCORPORATED INTO EXISTING CLASSES VIDEOS OR TUTORIALS EXPLAINING HOW TO USE SMARTPHONES FOR EBOOKS TO HELP PATRONS?	73
QUESTION THIRTY-EIGHT: PURCHASED OR LICENSED EBOOKS COMPATIBLE WITH ANY SMARTPHONE FORMAT TO HELP PATRONS TO USE BOOKS OVER THEIR SMARTPHONES SUCH AS ANDROID, BLACKBERRY OR IPHONE?	74
QUESTION THIRTY-NINE: IS YOUR LIBRARY DEVELOPING ANY KIND OF STRATEGY TO HELP PATRONS TO ACCESS EBOOKS OR OTHER CONTENT OVER THEIR SMARTPHONES? IF SO WHAT IS THIS STRATEGY?	75

CHAPTER SIX: CATALOGING	78
QUESTION FORTY: FOR WHAT PERCENTAGE OF THE EBOOKS THAT YOU HAVE IN YOUR COLLECTION, EITHER OWNED OR LEASED/RENTED, DOES THE LIBRARY HAVE MARC RECORDS?	78
QUESTION FORTY-ONE: OF THOSE THAT HAVE MARC RECORDS, WHAT PERCENTAGE WAS PROVIDED BY THE EBOOK PUBLISHER OR VENDOR?	79
QUESTION FORTY-TWO: HAS YOUR LIBRARY TAKEN ANY EFFORTS TO INTEGRATE EBOOK CONTENT INTO SEARCHES OF JOURNAL ARTICLES SO THAT INTEGRATED SEARCHES WILL TURN UP CITATIONS FROM EBOOKS AND JOURNAL ARTICLES IN THE SAME SEARCH?	80
CHAPTER SEVEN: EBOOKS IN INTERLIBRARY LOAN	81
QUESTION FORTY-THREE: HAS THE LIBRARY EVER USED EBOOK RENTAL OR EBOOK INTERLIBRARY LOAN SITES WHICH ENABLE PATRONS TO HAVE ACCESS TO AN EBOOK FOR A FEE FOR A BRIEF SPECIFIED TIME PERIOD, OFTEN 30-60 DAYS?	81
QUESTION FORTY-FOUR: DO YOU THINK THAT YOU MIGHT BE INTERESTED IN AN EBOOK LENDING SITE?	82
CHAPTER EIGHT: WHO USES WHAT	83
QUESTION FORTY-FIVE: FOR YOUR LIBRARY'S THREE TOP EBOOK VENDORS, HOW WOULD YOU CHARACTERIZE THE QUALITY OF THE USAGE STATISTICS PROVIDED?	83
QUESTION FORTY-SIX: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE REFERENCE EBOOKS USED BY PATRONS IN YOUR LIBRARY?	84
QUESTION FORTY-SEVEN: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE TRAVEL EBOOKS USED BY PATRONS IN YOUR LIBRARY?	85

QUESTION FORTY-EIGHT: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE HOW-TO-EBOOKS USED BY PATRONS IN YOUR LIBRARY? 86

QUESTION FORTY-NINE: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE DIRECTORIES EBOOKS USED BY PATRONS IN YOUR LIBRARY? 87

QUESTION FIFTY: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE BUSINESS EBOOKS USED BY PATRONS IN YOUR LIBRARY? 88

QUESTION FIFTY-ONE: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE FICTION EBOOKS USED BY PATRONS IN YOUR LIBRARY? 89

QUESTION FIFTY-TWO: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE HISTORY EBOOKS USED BY PATRONS IN YOUR LIBRARY? 90

QUESTION FIFTY-THREE: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE PSYCHOLOGY EBOOKS USED BY PATRONS IN YOUR LIBRARY? 91

QUESTION FIFTY-FOUR: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE HARD SCIENCES EBOOKS (CHEMISTRY, PHYSICS, BIOLOGY) USED BY PATRONS IN YOUR LIBRARY?..... 92

QUESTION FIFTY-FIVE: ONE A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE ENGINEERING EBOOKS USED BY PATRONS IN YOUR LIBRARY? 93

QUESTION FIFTY-SIX: ONE A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND

4 REPRESENTING LITTLE USE, HOW MUCH ARE LAW EBOOKS USED BY PATRONS IN YOUR LIBRARY?	94
QUESTION FIFTY-SEVEN: ONE A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE LITERARY CLASSICS EBOOKS USED BY PATRONS IN YOUR LIBRARY?	95
QUESTION FIFTY-EIGHT: IN WHAT AREAS IS YOUR LIBRARY MOST ANXIOUS TO BUILD ITS EBOOK COLLECTION?	96
CHAPTER NINE: EBOOK READERS	99
QUESTION FIFTY-NINE: DOES THE LIBRARY OWN ANY STAND ALONE EBOOK READING DEVICE OF ANY KIND?	99
QUESTION SIXTY: DOES THE LIBRARY CURRENTLY OWN OR LEASE AN AMAZON KINDLE EBOOK READER?	100
QUESTION SIXTY-ONE: DOES THE LIBRARY CURRENTLY OWN OR LEASE A SONY READER?	101
QUESTION SIXTY-TWO: DOES THE LIBRARY CURRENTLY OWN OR LEASE AN APPLE IPAD?	102
QUESTION SIXTY-THREE: DOES THE LIBRARY CURRENTLY OWN OR LEASE A FRANKLIN EBOOKMAN?	103
QUESTION SIXTY-FOUR: DOES THE LIBRARY CURRENTLY OWN OR LEASE A BARNES & NOBLE NOOK?	104
QUESTION SIXTY-FIVE: DOES THE LIBRARY CURRENTLY OWN OR LEASE ANY OTHER EBOOK READERS(PLEASE SPECIFY)?	105
QUESTION SIXTY-SIX: DOES THE LIBRARY PLAN TO ACQUIRE ANY AMAZON KINDLE EBOOK READERS WITHIN THE NEXT YEAR?	106
QUESTION SIXTY-SEVEN: DOES THE LIBRARY PLAN TO ACQUIRE ANY OF SONY	

READERS WITHIN THE NEXT YEAR?	107
QUESTION SIXTY-EIGHT: DOES THE LIBRARY PLAN TO ACQUIRE ANY OF APPLE IPADS WITHIN THE NEXT YEAR?	108
QUESTION SIXTY-NINE: DOES THE LIBRARY PLAN TO ACQUIRE ANY OF FRANKLIN EBOOKMANS WITHIN THE NEXT YEAR?.....	109
QUESTION SEVENTY: DOES THE LIBRARY PLAN TO ACQUIRE ANY OF BARNES & NOBLE NOOKS WITHIN THE NEXT YEAR?	110
QUESTION SEVENTY-ONE: DOES THE LIBRARY PLAN TO ACQUIRE ANY OTHER EBOOK READERS (PLEASE SPECIFY) WITHIN THE NEXT YEAR?.....	111
QUESTION SEVENTY-TWO: HOW MUCH DID YOUR LIBRARY SPEND ON DEDICATED EBOOK READERS AND TABLET COMPUTERS IN 2010?	112
QUESTION SEVENTY-THREE: HOW MUCH DID YOUR LIBRARY SPEND ON DEDICATED EBOOK READERS AND TABLET COMPUTERS IN 2011?	113
CHAPTER TEN: PRINT VS. ONLINE	114
QUESTION SEVENTY-FOUR: FOR APPROXIMATELY WHAT PERCENTAGE OF THE EBOOKS IN THE LIBRARY'S COLLECTION WOULD YOU ESTIMATE THAT THE LIBRARY ALSO HAS A CORRESPONDING PRINT COPY?	114
QUESTION SEVENTY-FIVE: IF THE LIBRARY HAS AN ENDOWMENT, BEQUEST, OR SPECIALLY DEDICATED FUND OF ANY KIND FOR BOOKS, MAY THIS FUND BE USED FOR THE PURCHASE OF EBOOKS?.....	115
QUESTION SEVENTY-SIX: HOW WOULD YOU SAY THAT YOUR EBOOK SPENDING HAS IMPACTED YOUR PRINT BOOK COLLECTION SPENDING?	117
CHAPTER ELEVEN: COLLECTION DIGITIZATION.....	118
QUESTION SEVENTY-SEVEN: HAS THE LIBRARY DIGITIZED ANY OUT-OF-COPYRIGHT BOOKS IN ITS COLLECTION TO ENABLE LIBRARY PATRONS TO HAVE DIGITAL	

ACCESS TO THIS CONTENT?	118
CHAPTER TWELVE: EBOOKS AND ELECTRONIC COURSE RESERVE	119
QUESTION SEVENTY-EIGHT: HOW WOULD YOU DESCRIBE YOUR USE OF EBOOKS FOR COURSE RESERVE?	119
QUESTION SEVENTY-NINE: OVER THE PAST TWO YEARS, THE USE OF EBOOKS FOR ELECTRONIC COURSE RESERVES HAS INCREASED OR DECREASED? WHAT ARE THE CURRENT CONSTRAINTS ON USE AND WHAT DO YOU EXPECT FOR THE NEAR FUTURE?.....	120
CHAPTER THIRTEEN: E-DIRECTORIES	123
QUESTION EIGHTY: HOW MUCH DID THE LIBRARY IN THE PAST YEAR SPEND ON ELECTRONIC/INTERNET VERSIONS OF DIRECTORIES?	123
QUESTION EIGHTY-ONE: HOW MUCH DOES THE LIBRARY PLAN TO SPEND ON ELECTRONIC/INTERNET VERSIONS OF DIRECTORIES IN THE UPCOMING YEAR?	124
QUESTION EIGHTY-TWO: BRIEFLY DESCRIBE YOUR LIBRARY'S PLANS FOR ELECTRONIC DIRECTORIES. DO YOU PLAN TO INCREASE OR DECREASE SPENDING? SUBSTITUTE ELECTRONIC FOR PRINT? RELY MORE ON PRINT? WHAT DO YOU THINK IS BEST FOR YOUR PATRON BASE?.....	125
CHAPTER FOURTEEN: PRICING	129
QUESTION EIGHTY-THREE: IN THE PAST YEAR WHAT HAS BEEN THE LIBRARY'S EXPERIENCE WITH CHANGES IN THE PRICES OF EBOOKS RELATIVE TO THE CHANGES IN PRICE OF TRADITIONAL PRINT BOOKS?	129
QUESTION EIGHTY-FOUR: IN THE PAST YEAR WHAT HAS BEEN THE LIBRARY'S EXPERIENCE WITH CHANGES IN THE PRICES OF EBOOKS RELATIVE TO THE CHANGES IN PRICE OF ONLINE DATABASES OF FULL TEXT ARTICLES?	130

QUESTION EIGHTY-FIVE: WHAT WAS THE AVERAGE PERCENTAGE CHANGE IN EBOOK PRICES THAT YOUR ORGANIZATION PAID IN THE LAST YEAR?..... 131

CHAPTER FIFTEEN: EBOOK COLLECTION PLANNING..... 132

QUESTION EIGHTY-SIX: DISCUSS YOUR LIBRARY'S EBOOK COLLECTION STRATEGY. HOW FAST DO YOU EXPECT YOUR EBOOK COLLECTION TO GROW? HAS IT LED TO REDUCED SPENDING ON TRADITIONAL BOOKS? DO YOUR LIBRARY PATRONS MAKE USE OF EBOOK SEARCHING CAPACITY? HOW WILL EBOOKS AFFECT YOUR CATALOGING AND INFORMATION LITERACY STRATEGIES? 132

QUESTION EIGHTY-SEVEN: DO INTERNET ENABLED TABLETS SUCH AS THE APPLE IPAD, THE HP SLATE, OR ANY OF THE GOOGLE TABLETS FIGURE IN YOUR EBOOK PLANNING? WILL YOU USE THE EBOOK CAPABILITIES OF THESE DEVICES IN YOUR LIBRARY IN THE NEAR FUTURE?..... 140

LIST OF TABLES

TABLE 1.1: WHAT IS (WILL BE) THE LIBRARY'S TOTAL SPENDING ON EBOOKS, INCLUDING DATABASE CONTRACTS AND PURCHASES, IN 2010?..... 33

TABLE 1.2: WHAT IS (WILL BE) THE LIBRARY'S TOTAL SPENDING ON EBOOKS, INCLUDING DATABASE CONTRACTS AND PURCHASES, IN 2010? BROKEN OUT BY LIBRARY TYPE..... 33

TABLE 1.3: WHAT IS (WILL BE) THE LIBRARY'S TOTAL SPENDING ON EBOOKS, INCLUDING DATABASE CONTRACTS AND PURCHASES, IN EACH OF THE FOLLOWING ACADEMIC OR CALENDAR YEARS? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET 33

TABLE 1.4: WHAT IS (WILL BE) THE LIBRARY'S TOTAL SPENDING ON EBOOKS, INCLUDING

DATABASE CONTRACTS AND PURCHASES, IN 2011?	34
TABLE 1.5:	WHAT IS (WILL BE) THE LIBRARY'S TOTAL SPENDING ON EBOOKS, INCLUDING DATABASE CONTRACTS AND PURCHASES, IN 2011? BROKEN OUT BY LIBRARY TYPE.....
	34
TABLE 1.6:	WHAT IS (WILL BE) THE LIBRARY'S TOTAL SPENDING ON EBOOKS, INCLUDING DATABASE CONTRACTS AND PURCHASES, IN 2011? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET
	34
TABLE 1.7:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM NETLIBRARY?.....
	35
TABLE 1.8:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM NETLIBRARY? BROKEN OUT BY LIBRARY TYPE
	35
TABLE 1.9:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM NETLIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET
	35
TABLE 1.10:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM SAFARI?
	36
TABLE 1.11:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM SAFARI? BROKEN OUT BY LIBRARY TYPE.....
	36
TABLE 1.12:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM SAFARI? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET
	36
TABLE 1.13:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM ELLIBS?
	37

TABLE 1.14:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM ELLIBS?	
BROKEN OUT BY LIBRARY TYPE.....		37
TABLE 1.15:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM ELLIBS?	
BROKEN OUT BY LIBRARY'S ANNUAL BUDGET		37
TABLE 1.16:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM MYILIBRARY?.....	38
TABLE 1.17:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM MYILIBRARY? BROKEN OUT BY LIBRARY TYPE	38
TABLE 1.18:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM MYILIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	38
TABLE 1.19:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM EBRARY?	39
TABLE 1.20:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM EBRARY? BROKEN OUT BY LIBRARY TYPE.....	39
TABLE 1.21:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM EBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	39
TABLE 1.22:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM KNOVEL?.....	40
TABLE 1.23:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM KNOVEL? BROKEN OUT BY LIBRARY TYPE.....	40
TABLE 1.24:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM KNOVEL?	

BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	40
TABLE 1.25:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM LECTURE
NOTES IN COMPUTER SCIENCE?	41
TABLE 1.26:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM LECTURE
NOTES IN COMPUTER SCIENCE? BROKEN OUT BY LIBRARY TYPE	41
TABLE 1.27:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM LECTURE
NOTES IN COMPUTER SCIENCE? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET ...	41
TABLE 1.28:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM EBL?
	42
TABLE 1.29:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM EBL?
BROKEN OUT BY LIBRARY TYPE.....	42
TABLE 1.30:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM EBL?
BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	42
TABLE 1.31:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM GALE
VIRTUAL REFERENCE LIBRARY?.....	43
TABLE 1.32:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM GALE
VIRTUAL REFERENCE LIBRARY? BROKEN OUT BY LIBRARY TYPE	43
TABLE 1.33:	DOES THE LIBRARY HAVE A CURRENT CONTRACT FOR EBOOKS FROM GALE
VIRTUAL REFERENCE LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	43
TABLE 1.34:	HOW MANY EXISTING EBOOK CONTRACTS DOES THE LIBRARY HAVE WITH

INDIVIDUAL PUBLISHERS OR AGGREGATORS?	44
TABLE 1.35:	HOW MANY EXISTING EBOOK CONTRACTS DOES THE LIBRARY HAVE WITH
INDIVIDUAL PUBLISHERS OR AGGREGATORS? BROKEN OUT BY LIBRARY TYPE	44
TABLE 1.36:	HOW MANY EXISTING EBOOK CONTRACTS DOES THE LIBRARY HAVE WITH
INDIVIDUAL PUBLISHERS OR AGGREGATORS? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	44
TABLE 1.37:	APPROXIMATELY WHAT PERCENTAGE OF THE EBOOK CONTRACTS THAT YOUR LIBRARY CURRENTLY HAS DO YOU EXPECT THAT IT WILL RENEW UPON COMPLETION OF THE CURRENT CONTRACT?
	49
TABLE 1.38:	APPROXIMATELY WHAT PERCENTAGE OF THE EBOOK CONTRACTS THAT YOUR LIBRARY CURRENTLY HAS DO YOU EXPECT THAT IT WILL RENEW UPON COMPLETION OF THE CURRENT CONTRACT? BROKEN OUT BY LIBRARY TYPE
	49
TABLE 1.39:	APPROXIMATELY WHAT PERCENTAGE OF THE EBOOK CONTRACTS THAT YOUR LIBRARY CURRENTLY HAS DO YOU EXPECT THAT IT WILL RENEW UPON COMPLETION OF THE CURRENT CONTRACT? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET
	49
TABLE 1.40:	HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM AMAZON IN THE PAST YEAR?
	50
TABLE 1.41:	HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM AMAZON IN THE PAST YEAR? BROKEN OUT BY LIBRARY TYPE
	50

TABLE 1.42:	HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM AMAZON IN THE PAST YEAR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	50
TABLE 1.43:	HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM BARNES & NOBLE IN THE PAST YEAR?	51
TABLE 1.44:	HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM BARNES & NOBLE IN THE PAST YEAR? BROKEN OUT BY LIBRARY TYPE	51
TABLE 1.45:	HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM BARNES & NOBLE IN THE PAST YEAR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	51
TABLE 1.46:	HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM BORDERS IN THE PAST YEAR?	52
TABLE 1.47:	HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM BORDERS IN THE PAST YEAR? BROKEN OUT BY LIBRARY TYPE.....	.
TABLE 1.48:	HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM BARNES & NOBLE IN THE PAST YEAR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET
TABLE 1.49:	HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM OTHER ONLINE BOOK VENDORS IN THE PAST YEAR?	53

TABLE 1.50:	HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM OTHER ONLINE BOOK VENDORS IN THE PAST YEAR? BROKEN OUT BY LIBRARY TYPE	53
TABLE 1.51:	HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR EDOCUMENTS FROM OTHER ONLINE BOOK VENDORS IN THE PAST YEAR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	53
TABLE 2.1:	WHAT PERCENTAGE OF THE LIBRARY'S TOTAL SPENDING ON EBOOKS WAS WITH AGGREGATORS (OFFER BOOKS FROM MANY PUBLISHERS)?	54
TABLE 2.2:	WHAT PERCENTAGE OF THE LIBRARY'S TOTAL SPENDING ON EBOOKS WAS WITH AGGREGATORS (OFFER BOOKS FROM MANY PUBLISHERS)? BROKEN OUT BY LIBRARY TYPE	54
TABLE 2.3:	WHAT PERCENTAGE OF THE LIBRARY'S TOTAL SPENDING ON EBOOKS WAS WITH AGGREGATORS (OFFER BOOKS FROM MANY PUBLISHERS)? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	54
TABLE 2.4:	WHAT PERCENTAGE OF THE LIBRARY'S TOTAL SPENDING ON EBOOKS WAS WITH AGGREGATORS (OFFER BOOKS FROM MANY PUBLISHERS)?	55
TABLE 2.5:	WHAT PERCENTAGE OF THE LIBRARY'S TOTAL SPENDING ON EBOOKS WAS WITH AGGREGATORS (OFFER BOOKS FROM MANY PUBLISHERS)? BROKEN OUT BY LIBRARY TYPE	55
TABLE 2.6:	HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR ON EBOOKS OR	

EDOCUMENTS FROM OTHER ONLINE BOOK VENDORS IN THE PAST YEAR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	55
TABLE 2.7: WHAT PERCENTAGE OF THE NUMBER OF THESE SEPARATE CONTRACTS (NOT THEIR VALUE OR SIZE) DOES THE LIBRARY HAVE WITH AN AGGREGATOR?.....	56
TABLE 2.8: WHAT PERCENTAGE OF THE NUMBER OF THESE SEPARATE CONTRACTS (NOT THEIR VALUE OR SIZE) DOES THE LIBRARY HAVE WITH AN AGGREGATOR? BROKEN OUT BY LIBRARY TYPE	56
TABLE 2.9: WHAT PERCENTAGE OF THE NUMBER OF THESE SEPARATE CONTRACTS (NOT THEIR VALUE OR SIZE) DOES THE LIBRARY HAVE WITH AN AGGREGATOR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	56
TABLE 2.10: WHAT PERCENTAGE OF THE NUMBER OF THESE SEPARATE CONTRACTS (NOT THEIR VALUE OR SIZE) DOES THE LIBRARY HAVE WITH AN INDIVIDUAL PUBLISHING COMPANY?.....	57
TABLE 2.11: WHAT PERCENTAGE OF THE NUMBER OF THESE SEPARATE CONTRACTS (NOT THEIR VALUE OR SIZE) DOES THE LIBRARY HAVE WITH AN INDIVIDUAL PUBLISHING COMPANY? BROKEN OUT BY LIBRARY TYPE	57
TABLE 2.12: WHAT PERCENTAGE OF THE NUMBER OF THESE SEPARATE CONTRACTS (NOT THEIR VALUE OR SIZE) DOES THE LIBRARY HAVE WITH AN INDIVIDUAL PUBLISHING COMPANY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	57
TABLE 2.13: WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE THROUGH A TRADITIONAL BOOK JOBBER OR BOOK DISTRIBUTOR?	58

TABLE 2.14:	WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE THROUGH A TRADITIONAL BOOK JOBBER OR BOOK DISTRIBUTOR? BROKEN OUT BY LIBRARY TYPE	58
TABLE 2.15:	WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE THROUGH A TRADITIONAL BOOK JOBBER OR BOOK DISTRIBUTOR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	58
TABLE 2.16:	WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE THROUGH AN ELECTRONIC INFORMATION AGGREGATOR?	59
TABLE 2.17:	WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE THROUGH AN ELECTRONIC INFORMATION AGGREGATOR? BROKEN OUT BY LIBRARY TYPE	59
TABLE 2.18:	WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE THROUGH AN ELECTRONIC INFORMATION AGGREGATOR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	59
TABLE 2.19:	WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE DIRECT FROM A PUBLISHER?	60
TABLE 2.20:	WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE DIRECT FROM A PUBLISHER? BROKEN OUT BY LIBRARY TYPE	60
TABLE 2.21:	WHAT PERCENTAGE OF THE LIBRARY'S TOTAL EBOOK ORDERING WAS MADE DIRECT FROM A PUBLISHER? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	60

TABLE 2.22: WHAT PERCENTAGE OF THE LIBRARY'S EBOOK COLLECTION SPENDING IS

THROUGH CONTRACTS NEGOTIATED BY CONSORTIUM? 61

TABLE 2.23: WHAT PERCENTAGE OF THE LIBRARY'S EBOOK COLLECTION SPENDING IS

THROUGH CONTRACTS NEGOTIATED BY CONSORTIUM? BROKEN OUT BY LIBRARY

TYPE..... 61

TABLE 2.24: WHAT PERCENTAGE OF THE LIBRARY'S EBOOK COLLECTION SPENDING IS

THROUGH CONTRACTS NEGOTIATED BY CONSORTIUM? BROKEN OUT BY

LIBRARY'S ANNUAL BUDGET..... 61

TABLE 3.1: COMPARED TO HOW YOUR LIBRARY'S PATRONS FIND AND ACCESS INFORMATION

FROM MAJOR DATABASES OF MAGAZINE, NEWSPAPER AND JOURNALS ARTICLES,

WHAT IS THEIR LEVEL OF SKILL IN USING EBOOK SERVICES AND DATABASES?..... 62

TABLE 3.2: COMPARED TO HOW YOUR LIBRARY'S PATRONS FIND AND ACCESS INFORMATION

FROM MAJOR DATABASES OF MAGAZINE, NEWSPAPER AND JOURNALS ARTICLES,

WHAT IS THEIR LEVEL OF SKILL IN USING EBOOK SERVICES AND DATABASES?

BROKEN OUT BY LIBRARY TYPE..... 62

TABLE 3.3: COMPARED TO HOW YOUR LIBRARY'S PATRONS FIND AND ACCESS INFORMATION

FROM MAJOR DATABASES OF MAGAZINE, NEWSPAPER AND JOURNALS ARTICLES,

WHAT IS THEIR LEVEL OF SKILL IN USING EBOOK SERVICES AND DATABASES?

BROKEN OUT BY LIBRARY'S ANNUAL BUDGET 62

TABLE 3.4: IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER DEVELOPED A

VIDEO TO EXPLAIN ANY FACET OF EBOOK USE?.....	63
TABLE 3.5: IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER DEVELOPED A	
VIDEO TO EXPLAIN ANY FACET OF EBOOK USE? BROKEN OUT BY LIBRARY TYPE ..	63
TABLE 3.6: IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER DEVELOPED A	
VIDEO TO EXPLAIN ANY FACET OF EBOOK USE? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	63
TABLE 3.7: IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER DEVELOPED AN	
ONLINE TUTORIAL TO EXPLAIN ANY FACET OF EBOOK USE?	64
TABLE 3.8: IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER DEVELOPED AN	
ONLINE TUTORIAL TO EXPLAIN ANY FACET OF EBOOK USE? BROKEN OUT BY LIBRARY TYPE	64
TABLE 3.9: IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER DEVELOPED AN	
ONLINE TUTORIAL TO EXPLAIN ANY FACET OF EBOOK USE? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	64
TABLE 3.10: IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER HELD A	
FORMAL CLASS LARGELY OR EXCLUSIVELY ON EBOOKS?	65
TABLE 3.11: IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER HELD A	
FORMAL CLASS LARGELY OR EXCLUSIVELY ON EBOOKS? BROKEN OUT BY LIBRARY TYPE	65
TABLE 3.12: IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER HELD A	
FORMAL CLASS LARGELY OR EXCLUSIVELY ON EBOOKS? BROKEN OUT BY	

LIBRARY'S ANNUAL BUDGET.....	65
TABLE 3.13: IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER INCORPORATED EBOOKS INTO GENERAL INFO LITERACY TRAINING AND REFERENCE ASSISTANCE?	66
TABLE 3.14: IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER INCORPORATED EBOOKS INTO GENERAL INFO LITERACY TRAINING AND REFERENCE ASSISTANCE?	
BROKEN OUT BY LIBRARY TYPE.....	66
TABLE 3.15: IN ORDER TO FOSTER THE USE OF EBOOKS HAS THE LIBRARY EVER INCORPORATED EBOOKS INTO GENERAL INFO LITERACY TRAINING AND REFERENCE ASSISTANCE?	
BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	66
TABLE 4.1: WHAT WAS THE LIBRARY'S TOTAL SPENDING ON EAUDIOBOOKS IN 2010?	67
TABLE 4.2: WHAT WAS THE LIBRARY'S TOTAL SPENDING ON EAUDIOBOOKS IN 2010?	
BROKEN OUT BY LIBRARY TYPE.....	67
TABLE 4.3: WHAT WAS THE LIBRARY'S TOTAL SPENDING ON EAUDIOBOOKS IN 2010?	
BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	67
TABLE 4.4: WHAT WAS THE LIBRARY'S TOTAL SPENDING ON EAUDIOBOOKS IN 2011?	68
TABLE 4.5: WHAT WAS THE LIBRARY'S TOTAL SPENDING ON EAUDIOBOOKS IN 2011?	
BROKEN OUT BY LIBRARY TYPE.....	68
TABLE 4.6: WHAT WAS THE LIBRARY'S TOTAL SPENDING ON EAUDIOBOOKS IN 2011?	
BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	68

TABLE 4.7:	WHAT IS THE NUMBER OF EAUDIOBOOK TITLES CURRENTLY OFFERED BY YOUR LIBRARY?	69
TABLE 4.8:	WHAT IS THE NUMBER OF EAUDIOBOOK TITLES CURRENTLY OFFERED BY YOUR LIBRARY? BROKEN OUT BY LIBRARY TYPE.....	69
TABLE 4.9:	WHAT IS THE NUMBER OF EAUDIOBOOK TITLES CURRENTLY OFFERED BY YOUR LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	69
TABLE 4.10:	IF YOUR LIBRARY CURRENTLY OFFERS EAUDIOBOOK TITLES, OVER THE NEXT YEAR BY WHAT PERCENTAGE DO YOU BELIEVE THAT THE NUMBER OF EAUDIOBOOKS OFFERED BY THE LIBRARY WILL CHANGE?	70
TABLE 4.11:	IF YOUR LIBRARY CURRENTLY OFFERS EAUDIOBOOK TITLES, OVER THE NEXT YEAR BY WHAT PERCENTAGE DO YOU BELIEVE THAT THE NUMBER OF EAUDIOBOOKS OFFERED BY THE LIBRARY WILL CHANGE? BROKEN OUT BY LIBRARY TYPE	70
TABLE 4.12:	IF YOUR LIBRARY CURRENTLY OFFERS EAUDIOBOOK TITLES, OVER THE NEXT YEAR BY WHAT PERCENTAGE DO YOU BELIEVE THAT THE NUMBER OF EAUDIOBOOKS OFFERED BY THE LIBRARY WILL CHANGE? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	70
TABLE 5.1:	HAS THE LIBRARY INCORPORATED EBOOK USE ON SMARTPHONE SUCH AS ANDROID, BLACKBERRY OR IPHONE INTO INFOLITERACY TRAINING TO HELP PATRONS?	71

TABLE 5.2: HAS THE LIBRARY INCORPORATED EBOOK USE ON SMARTPHONE SUCH AS ANDROID, BLACKBERRY OR IPHONE INTO INFOLITERACY TRAINING TO HELP PATRONS? BROKEN OUT BY LIBRARY TYPE.....	71
TABLE 5.3: HAS THE LIBRARY INCORPORATED EBOOK USE ON SMARTPHONE SUCH AS ANDROID, BLACKBERRY OR IPHONE INTO INFOLITERACY TRAINING TO HELP PATRONS? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	71
TABLE 5.4: HAS THE LIBRARY DEVELOPED A CLASS OR ONLINE TUTORIAL OR VIDEO OR INCORPORATED INTO EXISTING CLASSES VIDEOS OR TUTORIALS EXPLAINING HOW TO USE SMARTPHONES FOR EBOOKS TO HELP PATRONS?	72
TABLE 5.5: HAS THE LIBRARY DEVELOPED A CLASS OR ONLINE TUTORIAL OR VIDEO OR INCORPORATED INTO EXISTING CLASSES VIDEOS OR TUTORIALS EXPLAINING HOW TO USE SMARTPHONES FOR EBOOKS TO HELP PATRONS? BROKEN OUT BY LIBRARY TYPE	72
TABLE 5.6: HAS THE LIBRARY DEVELOPED A CLASS OR ONLINE TUTORIAL OR VIDEO OR INCORPORATED INTO EXISTING CLASSES VIDEOS OR TUTORIALS EXPLAINING HOW TO USE SMARTPHONES FOR EBOOKS TO HELP PATRONS? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	72
TABLE 5.7: PURCHASED OR LICENSED EBOOKS COMPATIBLE WITH ANY SMARTPHONE FORMAT TO HELP PATRONS TO USE BOOKS OVER THEIR SMARTPHONES SUCH AS ANDROID, BLACKBERRY OR IPHONE?.....	73
TABLE 5.8: PURCHASED OR LICENSED EBOOKS COMPATIBLE WITH ANY SMARTPHONE FORMAT	

TO HELP PATRONS TO USE BOOKS OVER THEIR SMARTPHONES SUCH AS ANDROID,
BLACKBERRY OR IPHONE? BROKEN OUT BY LIBRARY TYPE 73

TABLE 5.9: PURCHASED OR
LICENSED EBOOKS COMPATIBLE WITH ANY SMARTPHONE FORMAT

TO HELP PATRONS TO USE BOOKS OVER THEIR SMARTPHONES SUCH AS ANDROID,
BLACKBERRY OR IPHONE? BROKEN OUT BY LIBRARY’S ANNUAL BUDGET..... 73

TABLE 6.1: FOR WHAT
PERCENTAGE OF THE EBOOKS THAT YOU HAVE IN YOUR COLLECTION,
EITHER OWNED OR LEASED/RENTED, DOES THE LIBRARY HAVE MARC RECORDS?77

TABLE 6.2: FOR WHAT
PERCENTAGE OF THE EBOOKS THAT YOU HAVE IN YOUR COLLECTION,
EITHER OWNED OR LEASED/RENTED, DOES THE LIBRARY HAVE MARC RECORDS?
BROKEN OUT BY LIBRARY TYPE..... 77

TABLE 6.3: FOR WHAT
PERCENTAGE OF THE EBOOKS THAT YOU HAVE IN YOUR COLLECTION,
EITHER OWNED OR LEASED/RENTED, DOES THE LIBRARY HAVE MARC RECORDS?
BROKEN OUT BY LIBRARY’S ANNUAL BUDGET 77

TABLE 6.4: OF THOSE THAT HAVE
MARC RECORDS, WHAT PERCENTAGE WAS PROVIDED BY
THE EBOOK PUBLISHER OR VENDOR? 78

TABLE 6.5: OF THOSE THAT HAVE
MARC RECORDS, WHAT PERCENTAGE WAS PROVIDED BY
THE EBOOK PUBLISHER OR VENDOR? BROKEN OUT BY LIBRARY TYPE..... 78

TABLE 6.6: OF THOSE THAT HAVE
MARC RECORDS, WHAT PERCENTAGE WAS PROVIDED BY
THE EBOOK PUBLISHER OR VENDOR? BROKEN OUT BY LIBRARY’S
ANNUAL BUDGET 78

TABLE 6.7: HAS YOUR LIBRARY
TAKEN ANY EFFORTS TO INTEGRATE EBOOK CONTENT INTO

SEARCHES OF JOURNAL ARTICLES SO THAT INTEGRATED SEARCHES WILL TURN UP

CITATIONS FROM EBOOKS AND JOURNAL ARTICLES IN THE SAME SEARCH? 79

TABLE 6.8: HAS YOUR LIBRARY
TAKEN ANY EFFORTS TO INTEGRATE EBOOK CONTENT INTO

SEARCHES OF JOURNAL ARTICLES SO THAT INTEGRATED SEARCHES WILL TURN UP

CITATIONS FROM EBOOKS AND JOURNAL ARTICLES IN THE SAME SEARCH?

BROKEN OUT BY LIBRARY TYPE 79

TABLE 6.9: HAS YOUR LIBRARY
TAKEN ANY EFFORTS TO INTEGRATE EBOOK CONTENT INTO

SEARCHES OF JOURNAL ARTICLES SO THAT INTEGRATED SEARCHES WILL TURN UP

CITATIONS FROM EBOOKS AND JOURNAL ARTICLES IN THE SAME SEARCH?

BROKEN OUT BY LIBRARY'S ANNUAL BUDGET 79

TABLE 7.1: HAS THE LIBRARY EVER
USED EBOOK RENTAL OR EBOOK INTERLIBRARY LOAN

SITES WHICH ENABLE PATRONS TO HAVE ACCESS TO AN EBOOK FOR A FEE FOR A

BRIEF SPECIFIED TIME PERIOD, OFTEN 30-60 DAYS? 80

TABLE 7.2: HAS THE LIBRARY EVER
USED EBOOK RENTAL OR EBOOK INTERLIBRARY LOAN

SITES WHICH ENABLE PATRONS TO HAVE ACCESS TO AN EBOOK FOR A FEE FOR A

BRIEF SPECIFIED TIME PERIOD, OFTEN 30-60 DAYS? BROKEN OUT BY LIBRARY

TYPE 80

TABLE 7.3: HAS THE LIBRARY EVER
USED EBOOK RENTAL OR EBOOK INTERLIBRARY LOAN

SITES WHICH ENABLE PATRONS TO HAVE ACCESS TO AN EBOOK FOR A FEE FOR A

BRIEF SPECIFIED TIME PERIOD, OFTEN 30-60 DAYS? BROKEN OUT BY LIBRARY'S

ANNUAL BUDGET	80
TABLE 7.4: DO YOU THINK THAT YOU MIGHT BE INTERESTED IN AN EBOOK LENDING SITE?.....	81
TABLE 7.5: DO YOU THINK THAT YOU MIGHT BE INTERESTED IN AN EBOOK LENDING SITE?	
BROKEN OUT BY LIBRARY TYPE.....	81
TABLE 7.6: DO YOU THINK THAT YOU MIGHT BE INTERESTED IN AN EBOOK LENDING SITE?	
BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	81
TABLE 8.1: FOR YOUR LIBRARY'S THREE TOP EBOOK VENDORS, HOW WOULD YOU CHARACTERIZE THE QUALITY OF THE USAGE STATISTICS PROVIDED?.....	82
TABLE 8.2: FOR YOUR LIBRARY'S THREE TOP EBOOK VENDORS, HOW WOULD YOU CHARACTERIZE THE QUALITY OF THE USAGE STATISTICS PROVIDED? BROKEN	
OUT BY LIBRARY TYPE	82
TABLE 8.3: FOR YOUR LIBRARY'S THREE TOP EBOOK VENDORS, HOW WOULD YOU CHARACTERIZE THE QUALITY OF THE USAGE STATISTICS PROVIDED? BROKEN	
OUT BY LIBRARY'S ANNUAL BUDGET.....	82
TABLE 8.4: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE REFERENCE EBOOKS USED BY PATRONS IN YOUR LIBRARY?	83
TABLE 8.5: ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE REFERENCE EBOOKS USED BY PATRONS IN YOUR LIBRARY? BROKEN OUT BY LIBRARY TYPE.....	83

TABLE 8.6:	ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE REFERENCE EBOOKS USED BY PATRONS IN YOUR LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	83
TABLE 8.7:	ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE TRAVEL EBOOKS USED BY PATRONS IN YOUR LIBRARY?	84
TABLE 8.8:	ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE TRAVEL EBOOKS USED BY PATRONS IN YOUR LIBRARY? BROKEN OUT BY LIBRARY TYPE.....	84
TABLE 8.9:	ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE TRAVEL EBOOKS USED BY PATRONS IN YOUR LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	84
TABLE 8.10:	ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE HOW-TO-EBOOKS USED BY PATRONS IN YOUR LIBRARY?	85
TABLE 8.11:	ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE HOW-TO-EBOOKS USED BY PATRONS IN YOUR LIBRARY? BROKEN OUT BY LIBRARY TYPE.....	85
TABLE 8.12:	ON A SCALE OF 1-4 WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING LITTLE USE, HOW MUCH ARE HOW-TO-EBOOKS USED BY PATRONS IN YOUR LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	85

TABLE 8.13:	ON A SCALE OF 1-4	
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING		
LITTLE USE, HOW MUCH ARE DIRECTORIES EBOOKS USED BY PATRONS IN		
YOUR LIBRARY?		86
TABLE 8.14:	ON A SCALE OF 1-4	
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING		
LITTLE USE, HOW MUCH ARE DIRECTORIES EBOOKS USED BY PATRONS IN YOUR		
LIBRARY? BROKEN OUT BY LIBRARY TYPE.....		86
TABLE 8.15:	ON A SCALE OF 1-4	
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING		
LITTLE USE, HOW MUCH ARE DIRECTORIES EBOOKS USED BY PATRONS IN YOUR		
LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET		86
TABLE 8.16:	ON A SCALE OF 1-4	
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING		
LITTLE USE, HOW MUCH ARE BUSINESS EBOOKS USED BY PATRONS IN		
YOUR LIBRARY?		87
TABLE 8.17:	ON A SCALE OF 1-4	
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING		
LITTLE USE, HOW MUCH ARE BUSINESS EBOOKS USED BY PATRONS IN YOUR		
LIBRARY? BROKEN OUT BY LIBRARY TYPE.....		87
TABLE 8.18:	ON A SCALE OF 1-4	
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING		
LITTLE USE, HOW MUCH ARE BUSINESS EBOOKS USED BY PATRONS IN YOUR		
LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET		87
TABLE 8.19:	ON A SCALE OF 1-4	
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING		
LITTLE USE, HOW MUCH ARE FICTION EBOOKS USED BY PATRONS IN		
YOUR LIBRARY?		88

TABLE 8.20: ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING

LITTLE USE, HOW MUCH ARE FICTION EBOOKS USED BY PATRONS IN YOUR
LIBRARY? BROKEN OUT BY LIBRARY TYPE..... 88

TABLE 8.21: ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING

LITTLE USE, HOW MUCH ARE FICTION EBOOKS USED BY PATRONS IN YOUR
LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET 88

TABLE 8.22: ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING

LITTLE USE, HOW MUCH ARE HISTORY EBOOKS USED BY PATRONS IN
YOUR LIBRARY? 89

TABLE 8.23: ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING

LITTLE USE, HOW MUCH ARE HISTORY EBOOKS USED BY PATRONS IN YOUR
LIBRARY? BROKEN OUT BY LIBRARY TYPE..... 89

TABLE 8.24: ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING

LITTLE USE, HOW MUCH ARE HISTORY EBOOKS USED BY PATRONS IN YOUR
LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET 89

TABLE 8.25: ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING

LITTLE USE, HOW MUCH ARE PSYCHOLOGY EBOOKS USED BY PATRONS IN
YOUR LIBRARY? 90

TABLE 8.26: ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING

LITTLE USE, HOW MUCH ARE PSYCHOLOGY EBOOKS USED BY PATRONS IN YOUR
LIBRARY? BROKEN OUT BY LIBRARY TYPE..... 90

TABLE 8.27: ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING

LITTLE USE, HOW MUCH ARE PSYCHOLOGY EBOOKS USED BY PATRONS IN YOUR
LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET 90

TABLE 8.28: ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING

LITTLE USE, HOW MUCH ARE HARD SCIENCES EBOOKS (CHEMISTRY, PHYSICS,
BIOLOGY) USED BY PATRONS IN YOUR LIBRARY? 91

TABLE 8.29: ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING

LITTLE USE, HOW MUCH ARE HARD SCIENCES EBOOKS (CHEMISTRY, PHYSICS,
BIOLOGY) USED BY PATRONS IN YOUR LIBRARY? BROKEN OUT BY LIBRARY TYPE 91

TABLE 8.30: ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING

LITTLE USE, HOW MUCH ARE HARD SCIENCES EBOOKS (CHEMISTRY, PHYSICS,
BIOLOGY) USED BY PATRONS IN YOUR LIBRARY? BROKEN OUT BY LIBRARY'S
ANNUAL BUDGET 91

TABLE 8.31: ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING

LITTLE USE, HOW MUCH ARE ENGINEERING EBOOKS USED BY PATRONS IN
YOUR LIBRARY? 92

TABLE 8.32: ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING

LITTLE USE, HOW MUCH ARE ENGINEERING EBOOKS USED BY PATRONS IN YOUR
LIBRARY? BROKEN OUT BY LIBRARY TYPE 92

TABLE 8.33: ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING

LITTLE USE, HOW MUCH ARE ENGINEERING EBOOKS USED BY PATRONS IN YOUR

LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	92
TABLE 8.34:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE LAW EBOOKS USED BY PATRONS IN YOUR LIBRARY?	93
TABLE 8.35:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE LAW EBOOKS USED BY PATRONS IN YOUR LIBRARY?	
BROKEN OUT BY LIBRARY TYPE.....	93
TABLE 8.36:	ON A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE LAW EBOOKS USED BY PATRONS IN YOUR LIBRARY?	
BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	93
TABLE 8.37:	ONE A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE LITERARY CLASSICS EBOOKS USED BY PATRONS IN	
YOUR LIBRARY?	94
TABLE 8.38:	ONE A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE LITERARY CLASSICS EBOOKS USED BY PATRONS IN	
YOUR LIBRARY? BROKEN OUT BY LIBRARY TYPE	94
TABLE 8.39:	ONE A SCALE OF 1-4
WITH 1 REPRESENTING EXTENSIVE USE AND 4 REPRESENTING	
LITTLE USE, HOW MUCH ARE LITERARY CLASSICS EBOOKS USED BY PATRONS IN	
YOUR LIBRARY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	94
TABLE 9.1:	DOES THE LIBRARY
OWN ANY STAND ALONE EBOOK READING DEVICE OF ANY	
KIND?	98

TABLE 9.2:	DOES THE LIBRARY OWN ANY STAND ALONE EBOOK READING DEVICE OF ANY KIND? BROKEN OUT BY LIBRARY TYPE	98
TABLE 9.3:	DOES THE LIBRARY OWN ANY STAND ALONE EBOOK READING DEVICE OF ANY KIND? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	98
TABLE 9.4:	DOES THE LIBRARY CURRENTLY OWN OR LEASE AN AMAZON KINDLE EBOOK READER?.....	99
TABLE 9.5:	DOES THE LIBRARY CURRENTLY OWN OR LEASE AN AMAZON KINDLE EBOOK READER? BROKEN OUT BY LIBRARY TYPE	99
TABLE 9.6:	DOES THE LIBRARY CURRENTLY OWN OR LEASE AN AMAZON KINDLE EBOOK READER? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	99
TABLE 9.7:	DOES THE LIBRARY CURRENTLY OWN OR LEASE A SONY READER?.....	100
TABLE 9.8:	DOES THE LIBRARY CURRENTLY OWN OR LEASE A SONY READER? BROKEN OUT BY LIBRARY TYPE	100
TABLE 9.9:	DOES THE LIBRARY CURRENTLY OWN OR LEASE A SONY READER? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	100
TABLE 9.10:	DOES THE LIBRARY CURRENTLY OWN OR LEASE AN APPLE IPAD?	101
TABLE 9.11:	DOES THE LIBRARY CURRENTLY OWN OR LEASE AN APPLE IPAD? BROKEN OUT BY LIBRARY TYPE	101
TABLE 9.12:	DOES THE LIBRARY CURRENTLY OWN OR LEASE AN APPLE IPAD? BROKEN OUT BY	

LIBRARY'S ANNUAL BUDGET.....	101
TABLE 9.13: DOES THE LIBRARY CURRENTLY OWN OR LEASE A FRANKLIN EBOOKMAN?.....	102
TABLE 9.14: DOES THE LIBRARY CURRENTLY OWN OR LEASE A FRANKLIN EBOOKMAN?	
BROKEN OUT BY LIBRARY TYPE.....	102
TABLE 9.15: DOES THE LIBRARY CURRENTLY OWN OR LEASE A FRANKLIN EBOOKMAN?	
BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	102
TABLE 9.16: DOES THE LIBRARY CURRENTLY OWN OR LEASE A BARNES & NOBLE NOOK?	103
TABLE 9.17: DOES THE LIBRARY CURRENTLY OWN OR LEASE A BARNES & NOBLE NOOK?	
BROKEN OUT BY LIBRARY TYPE.....	103
TABLE 9.18: DOES THE LIBRARY CURRENTLY OWN OR LEASE A BARNES & NOBLE NOOK?	
BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	103
TABLE 9.19: DOES THE LIBRARY PLAN TO ACQUIRE ANY OF AMAZON KINDLE EBOOK READERS WITHIN THE NEXT YEAR?	105
TABLE 9.20: DOES THE LIBRARY PLAN TO ACQUIRE ANY OF AMAZON KINDLE EBOOK READERS WITHIN THE NEXT YEAR? BROKEN OUT BY LIBRARY TYPE.....	105
TABLE 9.21: DOES THE LIBRARY PLAN TO ACQUIRE ANY OF AMAZON KINDLE EBOOK READERS WITHIN THE NEXT YEAR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	105
TABLE 9.22: DOES THE LIBRARY PLAN TO ACQUIRE ANY OF SONY READERS WITHIN THE NEXT YEAR?	106

TABLE 9.23:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF SONY READERS WITHIN THE NEXT YEAR? BROKEN OUT BY LIBRARY TYPE.....	106
TABLE 9.24:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF SONY READERS WITHIN THE NEXT YEAR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	106
TABLE 9.25:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF APPLE IPADS WITHIN THE NEXT YEAR?	107
TABLE 9.26:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF APPLE IPADS WITHIN THE NEXT YEAR? BROKEN OUT BY LIBRARY TYPE.....	107
TABLE 9.27:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF APPLE IPADS WITHIN THE NEXT YEAR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	107
TABLE 9.28:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF FRANKLIN EBOOKMANS WITHIN THE NEXT YEAR?.....	108
TABLE 9.29:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF FRANKLIN EBOOKMANS WITHIN THE NEXT YEAR? BROKEN OUT BY LIBRARY TYPE	108
TABLE 9.30:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF FRANKLIN EBOOKMANS WITHIN THE NEXT YEAR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	108
TABLE 9.31:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF BARNES & NOBLE NOOKS WITHIN THE NEXT YEAR?.....	109
TABLE 9.32:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF BARNES & NOBLE NOOKS WITHIN	

THE NEXT YEAR? BROKEN OUT BY LIBRARY TYPE	109
TABLE 9.33:	DOES THE LIBRARY PLAN TO ACQUIRE ANY OF BARNES & NOBLE NOOKS WITHIN
THE NEXT YEAR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	109
TABLE 9.34:	HOW MUCH DID YOUR LIBRARY SPEND ON DEDICATED EBOOK READERS AND
TABLET COMPUTERS IN 2010?.....	111
TABLE 9.35:	HOW MUCH DID YOUR LIBRARY SPEND ON DEDICATED EBOOK READERS AND
TABLET COMPUTERS IN 2010? BROKEN OUT BY LIBRARY TYPE	111
TABLE 9.36:	HOW MUCH DID YOUR LIBRARY SPEND ON DEDICATED EBOOK READERS AND
TABLET COMPUTERS IN 2010? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	111
TABLE 9.37:	HOW MUCH DID YOUR LIBRARY SPEND ON DEDICATED EBOOK READERS AND
TABLET COMPUTERS IN 2011?.....	112
TABLE 9.38:	HOW MUCH DID YOUR LIBRARY SPEND ON DEDICATED EBOOK READERS AND
TABLET COMPUTERS IN 2011? BROKEN OUT BY LIBRARY TYPE	112
TABLE 9.39:	HOW MUCH DID YOUR LIBRARY SPEND ON DEDICATED EBOOK READERS AND
TABLET COMPUTERS IN 2011? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.....	112
TABLE 10.1:	FOR APPROXIMATELY WHAT PERCENTAGE OF THE EBOOKS IN THE LIBRARY'S COLLECTION WOULD YOU ESTIMATE THAT THE LIBRARY ALSO HAS A CORRESPONDING PRINT COPY?.....
	113
TABLE 10.2:	FOR APPROXIMATELY WHAT PERCENTAGE OF THE EBOOKS IN THE LIBRARY'S

COLLECTION WOULD YOU ESTIMATE THAT THE LIBRARY ALSO HAS A
CORRESPONDING PRINT COPY? BROKEN OUT BY LIBRARY TYPE 113

TABLE 10.3: FOR APPROXIMATELY
WHAT PERCENTAGE OF THE EBOOKS IN THE LIBRARY'S

COLLECTION WOULD YOU ESTIMATE THAT THE LIBRARY ALSO HAS A
CORRESPONDING PRINT COPY? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET.... 113

TABLE 10.4: IF THE LIBRARY HAS AN
ENDOWMENT, BEQUEST, OR SPECIALLY DEDICATED FUND

OF ANY KIND FOR BOOKS, MAY THIS FUND BE USED FOR THE PURCHASE
OF BOOKS? 114

TABLE 10.5: IF THE LIBRARY HAS AN
ENDOWMENT, BEQUEST, OR SPECIALLY DEDICATED FUND

OF ANY KIND FOR BOOKS, MAY THIS FUND BE USED FOR THE PURCHASE OF
EBOOKS? BROKEN OUT BY LIBRARY TYPE 114

TABLE 10.6: IF THE LIBRARY HAS AN
ENDOWMENT, BEQUEST, OR SPECIALLY DEDICATED FUND

OF ANY KIND FOR BOOKS, MAY THIS FUND BE USED FOR THE PURCHASE OF
EBOOKS? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET 115

TABLE 10.7: HOW WOULD YOU SAY
THAT YOUR EBOOK SPENDING HAS IMPACTED YOUR PRINT

BOOK COLLECTION SPENDING? 116

TABLE 10.8: HOW WOULD YOU SAY
THAT YOUR EBOOK SPENDING HAS IMPACTED YOUR PRINT

BOOK COLLECTION SPENDING? BROKEN OUT BY LIBRARY TYPE 116

TABLE 10.9: HOW WOULD YOU SAY
THAT YOUR EBOOK SPENDING HAS IMPACTED YOUR PRINT

BOOK COLLECTION SPENDING? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET 116

TABLE 11.1: HAS THE LIBRARY
DIGITIZED ANY OUT-OF-COPYRIGHT BOOKS IN ITS COLLECTION

TO ENABLE LIBRARY PATRONS TO HAVE DIGITAL ACCESS TO THIS CONTENT? 117

TABLE 11.2: QUESTION SEVENTY-
SEVEN: HAS THE LIBRARY DIGITIZED ANY OUT-OF-

COPYRIGHT BOOKS IN ITS COLLECTION TO ENABLE LIBRARY PATRONS TO HAVE

DIGITAL ACCESS TO THIS CONTENT? BROKEN OUT BY LIBRARY TYPE 117

TABLE 11.3: HAS THE LIBRARY
DIGITIZED ANY OUT-OF-COPYRIGHT BOOKS IN ITS COLLECTION

TO ENABLE LIBRARY PATRONS TO HAVE DIGITAL ACCESS TO THIS CONTENT?

BROKEN OUT BY LIBRARY'S ANNUAL BUDGET 117

TABLE 12.1: HOW WOULD YOU
DESCRIBE YOUR USE OF EBOOKS FOR COURSE RESERVE? 118

TABLE 12.2: HOW WOULD YOU
DESCRIBE YOUR USE OF EBOOKS FOR COURSE RESERVE?

BROKEN OUT BY LIBRARY TYPE 118

TABLE 12.3: HOW WOULD YOU
DESCRIBE YOUR USE OF EBOOKS FOR COURSE RESERVE?

BROKEN OUT BY LIBRARY'S ANNUAL BUDGET 118

TABLE 13.1: HOW MUCH DID THE
LIBRARY IN THE PAST YEAR SPEND ON

ELECTRONIC/INTERNET VERSIONS OF DIRECTORIES? 122

TABLE 13.2: HOW MUCH DID THE
LIBRARY IN THE PAST YEAR SPEND ON

ELECTRONIC/INTERNET VERSIONS OF DIRECTORIES? BROKEN OUT BY LIBRARY

TYPE 122

TABLE 13.3:	HOW MUCH DID THE LIBRARY IN THE PAST YEAR SPEND ON ELECTRONIC/INTERNET VERSIONS OF DIRECTORIES? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	122
TABLE 13.4:	HOW MUCH DOES THE LIBRARY PLAN TO SPEND ON ELECTRONIC/INTERNET VERSIONS OF DIRECTORIES IN THE UPCOMING YEAR?	123
TABLE 13.5:	HOW MUCH DOES THE LIBRARY PLAN TO SPEND ON ELECTRONIC/INTERNET VERSIONS OF DIRECTORIES IN THE UPCOMING YEAR? BROKEN OUT BY LIBRARY TYPE.....	123
TABLE 13.6:	HOW MUCH DOES THE LIBRARY PLAN TO SPEND ON ELECTRONIC/INTERNET VERSIONS OF DIRECTORIES IN THE UPCOMING YEAR? BROKEN OUT BY LIBRARY'S ANNUAL BUDGET	123
TABLE 14.1:	IN THE PAST YEAR WHAT HAS BEEN THE LIBRARY'S EXPERIENCE WITH CHANGES IN THE PRICES OF EBOOKS RELATIVE TO THE CHANGES IN PRICE OF TRADITIONAL PRINT BOOKS?.....	128
TABLE 14.2:	IN THE PAST YEAR WHAT HAS BEEN THE LIBRARY'S EXPERIENCE WITH CHANGES IN THE PRICES OF EBOOKS RELATIVE TO THE CHANGES IN PRICE OF TRADITIONAL PRINT BOOKS?.....	128
TABLE 14.3:	IN THE PAST YEAR WHAT HAS BEEN THE LIBRARY'S EXPERIENCE WITH CHANGES IN THE PRICES OF EBOOKS RELATIVE TO THE CHANGES IN PRICE OF TRADITIONAL PRINT BOOKS, BROKEN OUT BY LIBRARY'S ANNUAL BUDGET?.....	128

TABLE 14.4:	IN THE PAST YEAR	
WHAT HAS BEEN THE LIBRARY'S EXPERIENCE WITH CHANGES		
IN THE PRICES OF EBOOKS RELATIVE TO THE CHANGES IN PRICE OF ONLINE		
DATABASES OF FULL TEXT ARTICLES?		129
TABLE 14.5:	IN THE PAST YEAR	
WHAT HAS BEEN THE LIBRARY'S EXPERIENCE WITH CHANGES		
IN THE PRICES OF EBOOKS RELATIVE TO THE CHANGES IN PRICE OF ONLINE		
DATABASES OF FULL TEXT ARTICLES? BROKEN OUT BY LIBRARY TYPE		129
TABLE 14.6:	IN THE PAST YEAR	
WHAT HAS BEEN THE LIBRARY'S EXPERIENCE WITH CHANGES		
IN THE PRICES OF EBOOKS RELATIVE TO THE CHANGES IN PRICE OF ONLINE		
DATABASES OF FULL TEXT ARTICLES? BROKEN OUT BY LIBRARY'S ANNUAL		
BUDGET		129
TABLE 14.7:	WHAT WAS THE	
AVERAGE PERCENTAGE CHANGE IN EBOOK PRICES THAT YOUR		
ORGANIZATION PAID IN THE LAST YEAR?		130
TABLE 14.8:	WHAT WAS THE	
AVERAGE PERCENTAGE CHANGE IN EBOOK PRICES THAT YOUR		
ORGANIZATION PAID IN THE LAST YEAR? BROKEN OUT BY LIBRARY TYPE		130
TABLE 14.9:	WHAT WAS THE	
AVERAGE PERCENTAGE CHANGE IN EBOOK PRICES THAT YOUR		
ORGANIZATION PAID IN THE LAST YEAR? BROKEN OUT BY LIBRARY'S		
ANNUAL BUDGET		130