

Question One: Which phrase best describes your library's attitude towards negotiating contract language on provision of interlibrary loan materials through email or other internet technology?

Table 8.1: Which phrase best describes your library's attitude towards negotiating contract language on provision of interlibrary loan materials through email or other internet technology?

	We have not really tried to negotiate any special language on this issue	We have asked publishers to give us greater capacity to provide content via email in interlibrary loan request but without much success	We have asked publishers to give us expanded leeway to provide content via email in interlibrary loan requests and have had success in negotiating better terms
Entire Sample	75.00%	12.50%	12.50%

Table 8.2: Which phrase best describes your library's attitude towards negotiating contract language on provision of interlibrary loan materials through email or other internet technology? Broken out by the type of the library

Type of Library	We have not really tried to negotiate any special language on this issue	We have asked publishers to give us greater capacity to provide content via email in interlibrary loan request but without much success	We have asked publishers to give us expanded leeway to provide content via email in interlibrary loan requests and have had success in negotiating better terms
Higher Education Library	68.29%	17.07%	14.63%
Special Library	86.96%	4.35%	8.70%

Table 8.3: Which phrase best describes your library's attitude towards negotiating contract language on provision of interlibrary loan materials through email or other internet technology? Broken out by anticipated spending on licensed content in 2011

Anticipated Spending on Licensed Content in 2011	We have not really tried to negotiate any special language on this issue	We have asked publishers to give us greater capacity to provide content via email in interlibrary loan request but without much success	We have asked publishers to give us expanded leeway to provide content via email in interlibrary loan requests and have had success in negotiating better terms
Under \$100,000	87.50%	6.25%	6.25%
\$100,000 to \$300,000	80.00%	6.67%	13.33%
\$300,001 to \$1.2 million	78.57%	7.14%	14.29%
Over \$1.2 million	42.86%	35.71%	21.43%

Question Two: Have you ever used an e-book lending service?¹

Table 8.4: Have you ever used an e-book lending service?

	Yes	No
Entire Sample	6.25%	93.75%

Table 8.5: Have you ever used an e-book lending service? Broken out by the type of the library

Type of Library	Yes	No
Higher Education Library	9.76%	90.24%
Special Library	0.00%	100.00%

Table 8.6: Have you ever used an e-book lending service? Broken out by anticipated spending on licensed content in 2011

Anticipated Spending on Licensed Content in 2011	Yes	No
Under \$100,000	0.00%	100.00%
\$100,000 to \$300,000	0.00%	100.00%
\$300,001 to \$1.2 million	7.14%	92.86%
Over \$1.2 million	21.43%	78.57%

¹ These services allow you to "rent" or use a "pay per view" model to access an e-book for a brief time period, usually about 30 days.