

Hamilton East Public Library (IN) Selects Encore Discovery

Emeryville, CA—The Hamilton East Public Library has selected Encore Discovery and will implement it with their SirsiDynix Symphony™ ILS.

"We wanted a new approach to making our materials accessible on the web without changing our ILS," says Assistant Library Director Paris Head. "We also liked Encore's rapid development process that delivers new features quickly and frequently. We wanted a leading-edge solution right now and we don't want to wait for a traditional software-release cycle to add new features."

Head continues: "As a public library we are dedicated to making it easy for the public to locate information in a fast way without having to visit multiple search points or follow too many links. Encore gives us the answer. We also want to use Encore to make our web presence more effective. We want to position ourselves to be able to offer services along the lines of a virtual branch. Encore Discovery allows us the capability to pursue that option."

Symphony™ is a trademark of SirsiDynix.

About Hamilton East Public Library

Hamilton East Public Library serves the residents of Delaware, Fall Creek, Noblesville and Wayne Townships in Hamilton County Indiana. Through its two locations in Fishers and Noblesville, the Hamilton East Public Library offers a comprehensive range of library materials and services, including a collection of over 550,000 videotapes, audiocassettes, CD-ROMs, DVDs, newspapers and periodicals. Each year HEPL's programming efforts meet the needs of over 70,000 participants through more than 3000 different adult, youth, teen, and family programs. Special services also include interlibrary loans, homebound delivery, adult literacy programs, English as a Second Language courses, computer classes, downloadable e-books, meeting facilities and volunteer opportunities. At the library's website, www.hepl.lib.in.us, patrons have 24/7 access to dozens of informational databases, opening avenues to numerous magazines, newspapers, dictionaries, periodicals, encyclopedias and other reference materials. In 2008, the library circulated over 2,000,000 items to over 84,000 cardholders.

About Encore

The Encore discovery services platform (www.encoreforlibraries.com) transforms how users uncover the rich and varied resources the library has to offer by uniting content, community, and discovery. No matter which ILS a library uses—or its level of development resources or staff expertise—Encore provides a reliable solution that makes it easy to offer the latest information technologies. At its core is the Encore Framework developed using modern, Service-Oriented Architecture (SOA) software design principles. The Framework supports a suite of robust

applications and Web Service offerings that can be tailored to meet the needs of any library. What's more, Encore Services provides a dedicated "Pit Crew" that backs the product with in-library installation, hosted options (SaaS), and more. With Encore, it's all *right here*.

Contact

Innovative Interfaces
Gene Shimshock
genes@iii.com
510.655.6200



About Innovative Interfaces

Innovative Interfaces (www.iii.com) dedicates its energies to meeting the needs of libraries and the challenges of library automation. The company has fulfilled this mission with first-rate services and products such as the Millennium integrated library platform, INN-Reach resource sharing, Electronic Resource Management, and the Encore discovery services platform. Today, thousands of libraries of all types in over 40 countries rely on Innovative's products, services, and support. The company is located in Emeryville, California with offices around the world.