

## Contra Costa County Library implements CARL•X

**DENVER (Feb. 18, 2010)** – The Contra Costa County Library, a nationally recognized library system based in Pleasant Hill, Calif., recently migrated from The Library Corporation’s **CARL•Solution** automation system to its next-generation successor, **CARL•X**, to better serve the community’s increasing demand for cutting-edge technologies and services.

The Feb. 16 upgrade to **CARL•X** gave the library and its borrowers access to a simple, elegant automation system offering open data options, a powerful search engine, and customizable library technologies. Contra Costa County’s more than 550,000 patrons now have access to online payment options through TLC’s eCommerce services, and continue to benefit from Contra Costa County’s popular online borrower registration e-Card service launched in 2007. “I am one proud library director today,” said County Librarian Anne Cain, referring to the seamless transition from **CARL•Solution** to **CARL•X**. “The ability to pay fines online is something that we have wanted to make happen for a very long time.”

Additionally, the Contra Costa County Library is utilizing both of TLC’s online public access catalog products: **CARLweb•X**, which offers users a familiar search engine with improved usability and patron features, and the innovative **LS2 PAC**, which will offer new services to the library’s community. **LS2 PAC** is TLC’s beautiful online-based catalog that includes the eye-catching **Book River** display of titles from Contra Costa County Library’s collection; **RSS** news feeds that highlight current events and related library books; and options for patrons to participate in the library’s online community through the creation of book reviews, reader ratings, and tags. Both **CARLweb•X** and **LS2 PAC** take advantage of the free data-tracking service **Google Analytics** and numerous other amenities valued by borrowers and staff members.

“Contra Costa County Library staff partnered closely with TLC **CARL**’s staff members to make this migration a smooth transition for their patrons and their libraries,” said Paul Leppert, managing director of **TLC CARL** in Denver. “We are excited that our long-time customers continue to put their trust in us, and we believe our **CARL•X** automation system along with **CARLweb•X** and **LS2 PAC** will serve the library and its patrons very well going forward.”

The [Contra Costa County Library](#), which had utilized the **CARL•Solution** ILS since 1995, serves a population of nearly 1.1 million in the San Francisco Bay area with a variety of award-winning programs and services. It is comprised of 25 library buildings and another nine service points within the community, including three popular **Library-a-Go-Go** book lending machines. The library system offers more than 1.4 million items and has an annual circulation that exceeds 6.7 million.

### About The Library Corporation

TLC was founded in 1974 to create technology for libraries and school districts of all sizes, including some of the busiest libraries in the world. TLC’s library automation, authority control, cataloging, and online selection and acquisition products include **Library•Solution®**, **Library•Solution® for Schools**, **CARL•X™**, **BiblioFile®**, **ITS•MARC®**, **LS2 PAC**, and **LS2 Kids** – all backed by an unparalleled level of customer support and assistance.

For more information on TLC, e-mail [info@TLCdelivers.com](mailto:info@TLCdelivers.com), call 1.800.325.7759, or visit [www.TLCdelivers.com](http://www.TLCdelivers.com).